#### BRITISH COLUMBIA TELEPHONE COMPANY

## NOTICE OF ANNUAL GENERAL MEETING OF SHAREHOLDERS

Notice is hereby given that the Ninety-fifth Annual General Meeting of the Shareholders of British Columbia Telephone Company will be held in the Auditorium at British Columbia Telephone Company's Head Office Building, 3777 Kingsway, Burnaby, British Columbia, on Thursday, March 19, 1987, at the hour of 10:00 a.m., local time, for the following purposes:

- (1) To receive the Consolidated Balance Sheet, the related Consolidated Statements of Earnings, Retained Earnings and Changes in Financial Position and the Report of Directors and Auditors' Report thereon;
- (2) To elect directors for the ensuing year;
- (3) To appoint auditors for the ensuing year and to authorize the directors to fix their remuneration;
- (4) To consider and, if thought fit, approve the resolution amending By-law 32 with respect to remuneration of directors as set forth in the Proxy Information Circular; and
- (5) To transact such other business as may properly be brought before the meeting.

By order of the Board of Directors

K. DONALD A. MORRISON Secretary

Burnaby, British Columbia February 18, 1987

In order to ensure a quorum, it is important that your shares be represented at this meeting. If you cannot be present to vote in person, will you please ensure that your proxy or, if a corporation, your representative is appointed and present to vote on your behalf or the corporation's behalf at the meeting. Instructions regarding the appointment of a proxy or representative are included in the proxy information circular accompanying this notice.

This Proxy Information Circular is furnished in connection with the solicitation of proxies on behalf of the Board of Directors of British Columbia Telephone Company (the "Company") for use at an Annual General Meeting (the "Meeting") of shareholders of the Company called for March 19, 1987 at 10:00 a.m. (local time) at the Auditorium, British Columbia Telephone Company, 3777 Kingsway, Burnaby, British Columbia. This Proxy Information Circular and a form of proxy will be mailed to the shareholders on or about February 27, 1987.

#### **Proxies**

It is expected that the solicitation of proxies from the shareholders for use at the Meeting will be primarily by mail, but proxies may also be solicited personally by directors or regular employees of the Company. The cost of this solicitation will be borne by the Company.

Each of the persons named in the enclosed form of proxy to represent shareholders at the Meeting is a director and/or officer of the Company. Each shareholder has the right to appoint some other person to represent him at the Meeting and may exercise this right by inserting such other person's name in the blank space provided in the enclosed form of proxy or by completing another form of proxy. A person so appointed to represent a shareholder at the Meeting need not be a shareholder.

To be voted at the Meeting, a form of proxy and the power of attorney or other authority, if any, under which it is signed must be deposited at the Company's head office at 3777 Kingsway, Burnaby, British Columbia, V5H 3Z7, not later than 5:00 p.m. (local time) on March 18, 1987.

In the case of a corporate shareholder, a copy of the resolution of its directors, certified by its secretary, authorizing its representative, shall be deposited at the Company's head office not later than 5:00 p.m. (local time) March 18, 1987.

On any ballot that may be called for at the Meeting, all shares, in respect of which the persons named in the enclosed form of proxy have been appointed to act, will be voted or withheld from voting in accordance with the specifications made. Except when a direction to vote against or to withhold voting is specified, the persons named on the enclosed form of proxy intend to vote for the election as directors of the nominees named herein, for the appointment of the auditors and for the resolution amending By-law 32 with respect to remuneration of directors. If a specification is not made with respect to any matter, the shares will be voted on such matter as stated in this Proxy Information Circular. The form of proxy confers discretionary authority upon the persons appointed with respect to amendments to the matters identified in the notice of the Meeting and with respect to any other matters which may properly come before the Meeting.

The directors of the Company know of no matters to come before the Meeting other than the matters identified in the notice of the Meeting. If any matters which are not now known should properly come before the Meeting, the persons named in the enclosed form of proxy will vote on such matters in accordance with their best judgment.

#### **Revocability of Proxy**

A shareholder giving a proxy may revoke it, in addition to any other manner permitted by law, by instrument in writing executed by the shareholder or by his attorney authorized in writing or, if the shareholder is a corporation, under its corporate seal or by an officer or attorney thereof duly authorized, and deposited either at the head office of the Company at any time up to and including the last business day preceding the day of the Meeting, or any adjournment thereof, at which the proxy is to be used or with the chairman of such Meeting, on the day of the Meeting or adjournment thereof.

#### **Voting Shares and Principal Holders Thereof**

On February 18, 1987, the Company had outstanding 48,230,096 ordinary shares without par value, each of which carries the right to one vote. Any registered holder of ordinary shares as of the date of the Meeting will be entitled to vote at the Meeting.

Anglo-Canadian Telephone Company ("Anglo-Canadian") is the beneficial owner of 24,166,493 shares, which represents 50.11% of the outstanding ordinary shares of the Company. Anglo-Canadian is a subsidiary of GTE Corporation ("GTE").

The directors and officers of the Company do not have knowledge of any other person or company beneficially owning, directly or indirectly, ordinary shares carrying more than 10% of the voting rights attached to all ordinary shares of the Company.

#### Remuneration of Directors and Officers

For the purposes of the Canada Corporations Act, the following table sets forth for the year ended December 31, 1986 the aggregate remuneration received from the Company and its affiliates by the directors and officers of the Company.

### Directors' and Officers' Remuneration from the Company and its Affiliates

Remuneration of directors (A) Number of directors: 11 (Note)	Directors' fees	Salaries	Bonuses	accountable expense allowance	Others	Total
(B) Body Corporate incurring the expense British Columbia Telephone Company	\$ 157,000	_	_	-	_	\$ 157,000
Remuneration of officers						
(A) Number of officers: 17						
(B) Body Corporate incurring the expense						
British Columbia Telephone Company		\$1,860,000	_	_	-	\$1,860,000
TOTALS	\$ 157,000	\$1,860,000	_			\$2,017,000
Note: This number is authorized in the Company's Spec	rial Act of Incor	poration.				-,-,-,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,

The 14 executive officers of the Company as a group received \$1,700,000 in the aggregate as cash compensation from the Company in 1986.

The Company has established a Long-Term Incentive Share Option Plan which permits it to make available to key employees, options to purchase ordinary shares of the Company over a specified period of time (not to exceed 5 years), at a defined market price at the date of the granting of the option. On March 26, 1986, the Company granted options to 14 executive officers to purchase up to 43,000 ordinary shares between February, 1987 and February, 1991 at a price of \$25.75 per share. The high and low prices for ordinary shares on The Toronto Stock Exchange in the first quarter of 1986 were \$26.50 and \$24.50.

The Company has established a Supplementary Income Plan for Executive Employees (the "Plan") for executive officers designated by the Compensation Committee of the Board of Directors. The Plan provides for an amount to be paid under the Plan to a retired executive employee to supplement the pension (beyond the amount paid under the other pension plan sponsored by the Company) to 70% of the average annual earnings of that retired executive employee for the three consecutive years of his highest annual earnings. This supplement is reduced where service is less than 35 years. The Company has expended \$26,000 in respect to the Plan in 1986.

In view of experience gains realized by the Company sponsored pension plan, there was no current service cost to the Company in 1986 to provide for pensions for the officers of the Company. There was however an undetermined amount which is included in the funding of past service liability, the total of which was actuarily determined for all management employees of the Company as of December 31, 1984, and which is being amortized over various periods extending to 1999. Directors of the Company as such are not entitled to the receipt of pensions. No affiliate contributes any part of the cost of providing for pensions for any officer of the Company.

The Company has directors' and officers' liability insurance, together with all of the affiliates of GTE. The Company has a total \$115,000,000 of coverage for both directors and officers as a group. The insurance policy provides, inter-alia, for a loss retention by the Company of \$250,000 for each loss plus 5% of the first \$1,000,000 of paid loss. The Company, by its By-laws, indemnifies all directors and officers and is liable in respect of the directors and officers for an additional loss retention under the insurance policy of \$5,000 for each director or officer, but no more than \$10,000 aggregate for each loss. Premium payments totalling \$124,211 (U.S.) were made by the Company in 1986 covering the 17-month period from January 1, 1986 to May 19, 1987.

Mr. Terence F. Heenan, formerly President and Chief Executive Officer of Microtel Limited ("Microtel"), was granted a non-interest bearing loan by Microtel in connection with the purchase of his residence upon his return to Vancouver from Ottawa in 1981 after having served as President of the then TransCanada Telephone System. This loan was assumed by the Company in 1983 when he was appointed President and Chief Operating Officer of the Company. The maximum principal amount of the loan outstanding in 1986 was \$20,000 and as of February 18, 1987 the balance of the loan outstanding was \$10,000.

Pursuant to the By-laws of the Company each director received in 1986 a fee of \$1,875 per quarter and \$500 for each meeting attended.

#### **Election of Directors**

The Special Act of Incorporation of the Company provides that the Board of Directors shall consist of not less than three nor more than eleven members, each of whom shall be elected at the Annual General Meeting for a term of one year. The following table sets out the information respecting all persons proposed to be nominated for election as directors, all of whom are now directors of the Company except James Lowell Broadhead.

The principal occupation of James L. Broadhead for the five years preceding the date hereof was President of St. Joe Minerals Corporation prior to October 1982, and from 1983 to 1984 was Executive Vice-President of U.S. Industries, Inc. He joined GTE in January 1984 as Senior Vice-President - Corporate Planning and Development. From January 1985 to March 1986 he was President and Chief Operating Officer of GTE Communications Services Inc. and from March 1986 to the present - Senior Vice-President, GTE Corporation, and President of the GTE Telephone Operating Group. Mr. James L. Broadhead is being named to fill the vacancy created by Mr. Allan L. Rayfield as a result of the change in GTE corporate responsibilities.

None of the persons named below holds any shares of Anglo-Canadian or GTE other than Mr. Gordon F. MacFarlane, Mr. James L. Broadhead and Mr. James L. Johnson who own, respectively, 300, 2,349 and 16,365 common shares of GTE. The number of shares beneficially owned, or over which control or direction is exercised, not being within the knowledge of the Company, has been supplied by the individual concerned.

Name and Office	Present Principal	Date Became		company Snares reficially Owned or Controlled	
Presently Held with the Company	Occupation as of February 18, 1987	Director of Company	Ordinary	Preference or Preferred	
Gordon Frederick MacFarlane Chairman and Chief Executive Officer (2)	Chairman and Chief Executive Officer of the Company	February 10, 1977	1,730	_	
James Lowell Broadhead	Senior Vice-President, GTE Corporation and President, Telephone Operating Group GTE Service Corporation (Comprehensive service corporation)	-	1,001	_	
Mary Rendina Kathleen Hamilton, Q.C.	Barrister and Solicitor	March 27, 1980	200	10	
Justin Victor Harbord (1)	Company director	March 29, 1976	501		
Gerald Henry Danby Hobbs	Private investor	March 11, 1971	2,500		
James Lawrence Johnson (3)	President & Chief Operating Officer, GTE Corporation (Comprehensive service corporation)	March 24, 1983	1,001	_	
Victor Frederick MacLean (5)	Company director	March 29, 1967	1,250		
John Wilson Pitts (1) (4) (6)	President and Chief Executive Officer, MacDonald, Dettwiler and Associates Ltd. (Designer/Manu- facturer - high technology)	February 21, 1975	300	_	
Barbara Joyce Rae (1) (4)	President, Office Assistance (Canada) Ltd. (Office automation and personnel services)	March 21, 1985	501	_	
Horace Birch Simpson	Director, Okanagan Skeena Group Ltd. (Property management and broadcasting company)	February 21, 1975	3,300		
William Robert Wyman	Chairman, Pemberton Houston Willoughby Bell Gouinlock Inc. (Investment dealer)	March 20, 1986	1,015	-	

NOTE: (1) A member of the Audit Committee.

(4) Also a director of Microtel.

The management does not expect that any of the nominees will be unable to serve as a director but, in that event, discretionary authority may be exercised to vote for a substitute.

<sup>(2)</sup> Also a director of Canadian Telephones and Supplies Ltd., Microtel and North-west Telephone Company, subsidiaries of the Company, Microtel Pacific Research Limited ('MPR'), a subsidiary of Microtel, and Telecom Leasing Canada (TLC) Limited, a subsidiary of North-west Telephone Company.

<sup>(3)</sup> Also a director of a number of subsidiaries of GTE.

<sup>(5)</sup> Also a director of North-west Telephone Company.

<sup>(6)</sup> Also a director of MPR.

#### Interest of Management and Others in Material Transactions

Since the commencement of the Company's last financial year, the Company has had a number of transactions in the ordinary course of its business with GTE, One Stamford Forum, Stamford, Connecticut 06904 and its subsidiaries and affiliates, for the supply of goods and services.

#### Appointment and Remuneration of Auditors

Arthur Andersen & Co., Chartered Accountants, will be nominated for appointment as auditors of the Company to hold office until the close of the next Annual General Meeting. Such auditors were first appointed on March 14, 1968. The proposed resolution to appoint the auditors will authorize the directors of the Company to determine the remuneration of the auditors.

#### Amendment to By-law 32 With Respect to Directors' Remuneration

In recognition of the increasing legal responsibility imposed by statute and by the courts on directors and in recognition of the growing complexity of the Company's operations, the directors on November 26, 1986 passed an amendment to By-law 32 increasing the remuneration paid to the directors from \$1,875 each per quarter and \$500 for each directors' meeting attended. This By-law had not previously been amended since 1981. All of the nominees for election as directors have an interest in the resolution.

The following resolution will be proposed at the meeting to confirm the aforesaid resolution of the directors:

"BE IT RESOLVED that the following amendment to the By-laws of the Company is hereby sanctioned:

BE IT RESOLVED that By-law 32 be rescinded and replaced with the following:

'32. The directors shall be paid a fee at the rate of Two Thousand, Five Hundred Dollars (\$2,500) each per quarter and Seven Hundred Dollars (\$700) for each directors' meeting attended, effective January 1, 1987.'''

The contents and sending of this proxy information circular were approved by the directors of the Company on February 18, 1987.

K. DONALD A. MORRISON Secretary



#### BRITISH COLUMBIA TELEPHONE COMPANY

## NOTICE OF ANNUAL GENERAL MEETING OF SHAREHOLDERS

Notice is hereby given that the Ninety-fourth Annual General Meeting of the Shareholders of British Columbia Telephone Company will be held in the Auditorium at British Columbia Telephone Company's Head Office Building, 3777 Kingsway, Burnaby, British Columbia, on Thursday March 20, 1986, at the hour of 10:00 a.m., local time, for the following purposes:

- (1) To receive the Consolidated Balance Sheet, the related Consolidated Statements of Earnings, Retained Earnings and Changes in Financial Position and the Report of Directors and Auditors' Report thereon;
- (2) To elect Directors for the ensuing year;
- (3) To appoint auditors for the ensuing year and to authorize the Directors to fix their remuneration;
- (4) To consider and, if thought fit, approve the Long-Term Incentive Share Option Plan as set forth in the Proxy Information Circular; and
- (5) To transact such other business as may properly be brought before the meeting.

By order of the Board of Directors

K. DONALD A. MORRISON
Secretary

Burnaby, British Columbia February 19, 1986

In order to ensure a quorum, it is important that your shares be represented at this meeting. If you cannot be present to vote in person, will you please ensure that your proxy or, if a corporation, your representative is appointed and present to vote on your behalf or the corporation's behalf at the meeting. Instructions regarding the appointment of a proxy or representative are included in the proxy information circular accompanying this notice.

This Proxy Information Circular is furnished in connection with the solicitation of proxies on behalf of the Board of Directors of British Columbia Telephone Company (the "Company") for use at an Annual General Meeting (the "Meeting") of shareholders of the Company called for March 20, 1986 at 10:00 a.m. (local time) at the Auditorium, British Columbia Telephone Company, 3777 Kingsway, Burnaby, British Columbia. This Proxy Information Circular and a form of proxy will be mailed to the shareholders on or about February 28, 1986.

#### **Proxies**

It is expected that the solicitation of proxies from the shareholders for use at the Meeting will be primarily by mail, but proxies may also be solicited personally by Directors or regular employees of the Company. The cost of this solicitation will be borne by the Company.

Each of the persons named in the enclosed form of proxy to represent shareholders at the Meeting is a Director and/or Officer of the Company. Each shareholder has the right to appoint some other person to represent him at the Meeting and may exercise this right by inserting such other person's name in the blank space provided in the enclosed form of proxy or by completing another form of proxy. A person so appointed to represent a shareholder at the Meeting need not be a shareholder.

To be voted at the Meeting, a form of proxy and the power of attorney or other authority, if any, under which it is signed must be deposited at the Company's head office at 3777 Kingsway, Burnaby, British Columbia, V5H 3Z7, not later than 5:00 p.m. (local time) on March 19, 1986.

In the case of a corporate shareholder, a copy of the resolution of its directors, certified by its secretary, authorizing its representative, shall be deposited at the Company's head office not later than 5:00 p.m. (local time) March 19, 1986.

On any ballot that may be called for at the Meeting, all shares, in respect of which the persons named in the enclosed form of proxy have been appointed to act, will be voted or withheld from voting in accordance with the specifications made. Except when a direction to vote against or to withhold voting is specified, the persons named on the enclosed form of proxy intend to vote for the election as Directors of the nominees named herein, for the appointment of the auditors and for the approval of the Long-Term Incentive Share Option Plan. If a specification is not made with respect to any matter, the shares will be voted on such matter as stated in this Proxy Information Circular. The form of proxy confers discretionary authority upon the persons appointed with respect to amendments to the matters identified in the notice of the Meeting and with respect to any other matters which may properly come before the Meeting.

The Directors of the Company know of no matters to come before the Meeting other than the matters identified in the notice of the Meeting. If any matters which are not now known should properly come before the Meeting, the persons named in the enclosed form of proxy will vote on such matters in accordance with their best judgment.

#### **Revocability of Proxy**

A shareholder giving a proxy may revoke it, in addition to any other manner permitted by law, by instrument in writing executed by the shareholder or by his attorney authorized in writing or, if the shareholder is a corporation, under its corporate seal or by an officer or attorney thereof duly authorized, and deposited either at the head office of the Company at any time up to and including the last business day preceding the day of the Meeting, or any adjournment thereof, at which the proxy is to be used or with the chairman of such Meeting, on the day of the Meeting or adjournment thereof.

#### **Voting Shares and Principal Holders Thereof**

On February 19, 1986, the Company had outstanding 44,709,114 ordinary shares without par value, each of which carries the right to one vote. Any registered holder of ordinary shares as of the date of the Meeting will be entitled to vote at the Meeting.

Anglo-Canadian Telephone Company ("Anglo-Canadian") is the beneficial owner of 22,424,737 shares, which represents 50.16% of the outstanding ordinary shares of the Company. Anglo-Canadian is a subsidiary of GTE Corporation ("GTE").

The Directors and Officers of the Company do not have knowledge of any other person or company beneficially owning, directly or indirectly, ordinary shares carrying more than 10% of the voting rights attached to all ordinary shares of the Company.

#### Remuneration of Directors and Officers

For the purposes of the Canada Corporations Act, the following table sets forth for the year ended December 31, 1985 the aggregate remuneration received from the Company and its affiliates by the Directors and Officers of the Company.

### Directors' and Officers' Remuneration from the Company and its Affiliates

Remuneration of Directors  (A) Number of Directors: Eleven (Note)  (B) Body Corporate incurring the expense British Columbia Telephone Company	Directors' fees	Salaries —	Bonuses	Non- accountable expense allowance	Others	Total \$ 160,000
Remuneration of Officers						,,
(A) Number of Officers: 18						
(B) Body Corporate incurring the expense						
British Columbia Telephone Company	_	\$1,590,000	_	_	_	\$1,590,000
TOTALS	\$ 160,000	\$1,590,000		_	_	\$1,750,000
Note: This number is authorized in the Company's Spec	cial Act of Incom	poration.				

The 15 executive officers of the Company as a group received \$1,400,000 in the aggregate as salaries from the Company in 1985.

In view of experience gains realized by the Company sponsored pension plan, there was no current service cost to the Company in 1985 to provide for pensions for the officers of the Company. There was however an undetermined amount which is included in the funding of past service liability, the total of which was actuarily determined for all management employees of the Company as of December 31, 1984, and which is being amortized over various periods extending to 1999. Directors of the Company as such are not entitled to the receipt of pensions. No affiliate contributes any part of the cost of providing for pensions for any officer of the Company.

The Company has Directors' and Officers' liability insurance, together with all of the affiliates of GTE. The Company has a total \$92,500,000 of coverage for both Directors and Officers as a group. The insurance policy provides, inter-alia, for a loss retention by the Company of \$250,000 for each loss plus 5% of the first \$1,000,000 of paid loss. The Company, by its bylaws, indemnifies all Directors and Officers and is liable in respect of the Directors and Officers for an additional loss retention under the insurance policy of \$5,000 for each Director or Officer, but no more than \$10,000 aggregate for each loss. A premium payment of \$14,422 (U.S.) was made by the Company in 1984 covering the 3-year policy period of May 19, 1984 to May 19, 1987.

Mr. Terence F. Heenan, formerly president and chief executive officer of Microtel Limited ("Microtel"), was granted a non-interest bearing loan by Microtel in connection with the purchase of his residence upon his return to Vancouver from Ottawa in 1981 after having served as president of the then TransCanada Telephone System. This loan was assumed by the Company in 1983 when he was appointed president and chief operating officer of the Company. The maximum principal amount of the loan outstanding in 1985 was \$30,000 and as of February 19, 1986 the balance of the loan outstanding was \$20,000.

Pursuant to the by-laws of the Company each director receives a fee of \$1,875 per quarter and \$500 for each meeting attended.

The Company has established a Supplementary Income Plan for Executive Employees (the "Plan") for executive officers designated by the Compensation Committee of the Board of Directors. The Plan provides for an amount to be paid under the Plan to an executive employee to supplement the pension (beyond the amount paid under the other pension plan sponsored by the Company) to 70% of the average annual earnings of that retired executive employee for the three consecutive years of his highest annual earnings. This supplement is reduced where service is less than 35 years. No amount has been expended by the Company in respect to the Plan in 1985.

#### **Election of Directors**

The Special Act of Incorporation of the Company provides that the Board of Directors shall consist of not less than three nor more than eleven members, each of whom shall be elected at the Annual General Meeting for a term of one year. The following table sets out the information respecting all persons proposed to be nominated for election as Directors, all of whom are now Directors of the Company except William Robert Wyman. The principal occupation of W. Robert Wyman for the five years preceding the date hereof was President of Pemberton Securities Limited until 1982, Chairman of Pemberton Securities Limited from 1982 until 1983 and from 1983 to the present, Chairman of Pemberton Houston Willoughby Incorporated.

None of the persons named below holds any shares of Anglo-Canadian or GTE other than Mr. Gordon F. MacFarlane and Mr. James L. Johnson who own, respectively, 200 and 2,606 common shares of GTE. The number of shares beneficially owned, or over which control or direction is exercised, not being within the knowledge of the Company, has been supplied by the individual concerned.

Name and Office	Present Principal	Date Became	Company Shares Held			
Presently Held with the Company	Occupation as of February 19, 1986	Director of - Company	Ordinary	Preferred	Preference	
Gordon Frederick MacFarlane Chairman and Chief Executive Officer (2)	Chairman and Chief Executive Officer of the Company	February 10, 1977	2,110	-	_	
Mary Rendina Kathleen Hamilton, Q.C.	Barrister and Solicitor	March 27, 1980	200	10	_	
Justin Victor Harbord (1)	Company Director	March 29, 1976	501	_		
Gerald Henry Danby Hobbs	Private investor	March 11, 1971	2,500		_	
James Lawrence Johnson (3)	Senior Vice-President of GTE Corporation and President and Chief Operating Officer - Telephone Operating Group, GTE Service Corporation (Comprehensive service corporation)	March 24, 1983	1,001	-	-	
Victor Frederick MacLean (5)	Company Director	March 29, 1967	250	_		
John Wilson Pitts (1) (4)	President and Chief Executive Officer, MacDonald, Dettwiler and Associates Ltd. (Designer/Manufacturer - high technology)	February 21, 1975	300	_		
Barbara Joyce Rae (1)	President, Office Assistance (Canada) Ltd. (Office automation and personnel services)	March 21, 1985	501	_		
Allan Laverne Rayfield (3)	Senior Vice-President of GTE Corporation and President and Chief Operating Officer - Diversified Products Group, GTE Service Corporation (Designer/Manufacturer - communications products)	March 24, 1983	1,001	_	_	
Horace Birch Simpson	Vice-Chairman, Okanagan Holdings Ltd. (Investment holding company)	February 21, 1975	3,300	-	_	
William Robert Wyman	Chairman, Pemberton Houston Willoughby Incorporated (Investment dealer and stock broker)	_	600	_	_	

NOTE: (1) A member of the Audit Committee.

- (2) Also a director of Canadian Telephones and Supplies Ltd., Microtel and North-west Telephone Company, subsidiaries of the Company, Microtel Pacific Research Limited, ("MPR"), a subsidiary of Microtel, and Cantel Leasing Ltd., a subsidiary of North-west Telephone Company.
- (3) Also a director of a number of subsidiaries of GTE.
- (4) Also a director of Microtel and MPR.
- (5) Also a director of North-west Telephone Company.

The management does not expect that any of the nominees will be unable to serve as a Director but, in that event, discretionary authority may be exercised to vote for a substitute.

#### Interest of Management and Others in Material Transactions

Since the commencement of the Company's last financial year, the Company has had a number of transactions in the ordinary course of its business with GTE, One Stamford Forum, Stamford, Connecticut 06904 and its subsidiaries and affiliates, for the supply of goods and services.

#### **Appointment and Remuneration of Auditors**

Arthur Andersen & Co., Chartered Accountants, will be nominated for appointment as auditors of the Company to hold office until the close of the next Annual General Meeting. Such auditors were first appointed on March 14, 1968. The proposed resolution to appoint the auditors will authorize the Directors of the Company to determine the remuneration of the auditors.

#### Long-Term Incentive Share Option Plan

The Company has, subject to the approval of the holders of the ordinary shares, established a Long-Term Incentive Share Option Plan (the "Plan"). The Plan permits the Company to make available to key employees of the Company, and its subsidiaries, options to purchase ordinary shares of the Company over a specified period of time (not to exceed 5 years), at a price equalling a defined market price at the date of the granting of the option. The Plan provides that the Compensation Committee of the Board of Directors determine the key employees entitled to participate therein and the terms of the grant of the options. A copy of the Plan is available upon request from the Secretary of the Company at 3777 Kingsway, Burnaby, British Columbia, V5H 3Z7.

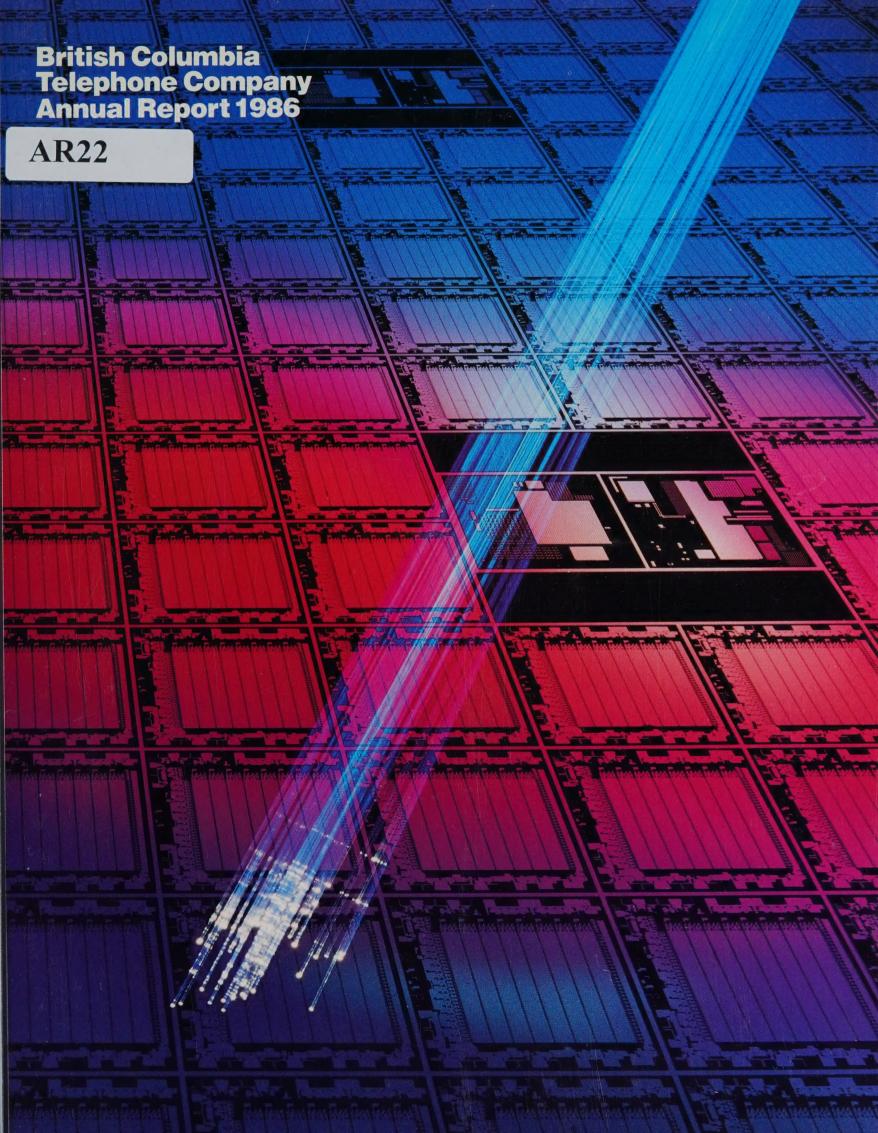
Management of the Company is of the opinion that the Plan is in the best interests of the Company in that it will encourage key employees of the Company and its subsidiaries to acquire an increased proprietary interest in the Company, thereby providing them with an additional incentive to further the Company's growth and development. The Plan will also assist the Company in attracting and retaining executives with the experience and ability needed to achieve the Company's objectives. The maximum number of ordinary shares that may be issued under the Plan in any one year is .25% of the issued and outstanding ordinary shares of the Company at the end of the immediately preceding year. The Company has obtained the approval of the Canadian Radio-television and Telecommunications Commission for the issue of ordinary shares under the Plan.

The resolution approving the Plan requires the approval of a majority of the votes represented in person or by proxy at the Meeting to be effective. The management of the Company recommends approval of the resolution approving the Plan. Except when a direction to vote against is specified, the persons named on the enclosed form of proxy intend to vote for the resolution approving the Plan.

The contents and sending of this proxy information circular were approved by the Directors of the Company on February 19, 1986.

K. DONALD A. MORRISON
Secretary





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Two technologies which are transforming communications — high capacity, hair-fine light guides (optical fibres) and complex micro-processor chips — provide the basis for the cover design.

Other photographs throughout the Report show some of the people of the B.C. Tel Group applying these and other leading edge technologies to provide 'Quality service with pride'.



# Comparative Highlights

For The Years Ended December 31

		1986	1985	Increase (Decrease)
Revenues, Expenses				
And Earnings	Telecommunications operations			
(\$ Millions)	<ul><li>revenues</li></ul>	\$1,308.0	\$1,217.0	7.5%
	<ul><li>– expenses</li></ul>	\$ 922.3	\$ 876.0	5.3%
	Manufacturing operations			
	– sales	\$ 170.7	\$ 167.5	1.9%
	<ul><li>costs and expenses</li></ul>	\$ 166.4	\$ 167.2	(.5%)
	Combined operating earnings	\$ 390.0	\$ 341.3	14.3%
	Ordinary share earnings	\$ 113.9	\$ 97.5	16.8%
Ordinary Shareholders' Items				
	Average shares outstanding (Thousands)	46,263	44,204	4.7%
	Earnings per share	\$ 2.46	\$ 2.21	11.3%
	Dividends declared per share	\$ 1.72	2 \$ 1.72	—%
	Equity per share	\$ 20.21	\$ 18.95	6.6%
	Return on average ordinary share equity	12.65	12.01%	5.3%
Invested Capital	Access to increase a second of the control of	00.005.0	AO 000 7	0.70/
	Average invested capital (\$ Millions)	\$2,285.9	\$2,203.7	3.7%
	Return on average invested capital	11.24	<b>%</b> 10.86%	3.5%
Other Statistics	Cross conital expanditures (A.M.	¢ 260.0	Ф 260 E	(0.10/)
	Gross capital expenditures (\$ Millions)	\$ 360.9	\$ 368.5	(2.1%)
	Internally generated cash from operations (\$ Millions)	\$ 305.5	\$ 302.3	1.1%
	Percent of expenditures internally generated	85%	·	3.7%
	Customer access lines in service	1,579,245	1,525,150	3.5%
	Customer access line gain for the year	54,095	50,349	7.4%
	Long distance calls completed (Millions)	207.1	192.2	7.8%
	Regular full time employees at year end	15,585	15,863	(1.8%)

## The Chairman's Letter

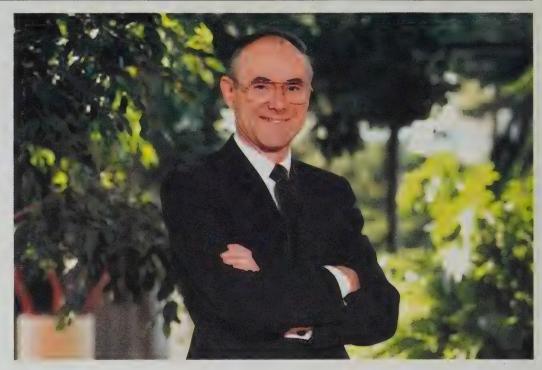
The application of advanced technology and the increased effectiveness of our employees enabled your Company to take advantage of the gradual strengthening of the provincial economy which was aided by Expo 86. As a result, we were able to post reasonably reassuring financial results.

While these results are still not at the level which we consider to be appropriate for this Company, they are encouraging and validate the major long-term management and investment decisions which were made during the past decade.

It has taken time and intensive effort — to say nothing of very, very large investments of capital to transform our Company into the diversified, customer-responsive, marketing-oriented business it is today.

We have reorganized our Company and its diversified components in the B.C. Tel Group. We have put in place or upgraded a physical plant containing the best of the advanced technologies of our industry, including products of our own research and development resource. We have carried out extensive training and retraining programs.

We have devised and implemented effective marketing strategies and techniques and have selected



popular and profitable products and services for our marketing thrusts.

We are creating and adopting a new corporate culture which challenges every one of us to strive for excellence and which fosters the spirit of responsible competition.

This continuing multi-faceted approach is our response to the challenge of the fundamental changes being wrought in our society by the impact of information technology.

Technological innovation, which is fueled by research and development, is the key to improving the productivity of any entity — a company, a province or a nation — and thereby improving its competitive ability. The importance of research and development in an industry such as ours cannot be overstated.

One of the conditions I attached to our acquisition of manufacturing capability in 1979 was that there must be a complementary research and development facility. We created Microtel Pacific Research for that purpose.

In addition to the substantial investments we continue to make in our own research and development

resource, we have attempted to improve the position of R&D generally by urging the federal and provincial levels of government to recognize its vital importance to a healthy, competitive economy. The amount of support a single corporation can supply is limited.

Obviously, we must ensure that our own facility is performing its primary function — to be of benefit to the corporation as a whole. To that end we are re-emphasizing the potential synergistic benefits our own R&D resource can provide and ensuring that the importance of this function is understood and endorsed throughout the B.C. Tel Group.

The extent to which we are introducing and employing advanced technology can be illustrated by an example from the core of our business — Telephone Operations. B.C. Tel now has a higher percentage of its lines served by electronic switching than any other investorowned telephone company in Canada. The gain in 1986 was most impressive — from some 70% of our lines in 1985 to 87% by the end of 1986.

This utilization of the latest technology has far more significance than providing pride of place for our Company. It means that we are able to apply technology to help contain operating costs and at the same time expand the quality and

variety of the profitable services and products we offer our customers.

Technology also provides assets which do not appear on our balance sheet but which are of tremendous value to the Company and, ultimately, to our shareholders and customers.

These assets are the information technology applications — the hundreds of software systems such as those used for our regional network control centres, facilities management, customer billing or the new automatic audio intercept response system for directory assistance. A conservative estimate of the replacement value of these software systems is well over a billion dollars. Their day-to-day value is the provision of greatly increased intracompany efficiency and, in many instances, a competitive edge.

However, an aggregate of technology is, of itself, no guarantee of successful operations or profitable performance. To achieve these results, appropriate technology must be selected; it must be applied effectively and used efficiently. That is the responsibility of the employees of the B.C. Tel Group at all levels and it is a responsibility they carried out superbly in 1986, notably in connection with Expo 86.

Whatever the long-term economic benefits of Expo 86 for the economy of British Columbia, its on-site success demonstrated convincingly that the employees of the B.C. Tel Group can and do operate at the world-class level.

Responsibilities included meticulous planning and execution in supplying the major telecommunications requirements of the exposition and the day-to-day monitoring of its services and installations as well as a significant contribution to the success of the Telecom Canada Pavilion. In total, the B.C. Tel Group

emerged from the Expo experience with new pride of accomplishment, new awareness of its own potential and a firmer bonding of its team spirit.

Expo 86 was the most visible evidence of the qualities our employees bring to every assignment and challenge but it was by no means the only example. Many of the Group's resources were engaged in meeting the extraordinary demands of Expo 86. In spite of these demands, the Company continued to meet its other objectives including an improved level of service to our customers.

The effective performance of our employees is based on knowledgable and efficient use of the tools, equipment, strategies and techniques which make up our corporate resources. The motivation that transforms 'adequate' to 'excellent' rests on the growing endorsation of our changing corporate culture and the job enrichment made possible by diversification and market orientation.

The advanced technologies we have put in place enable our employees to offer better and more varied services to our customers. Positive customer reaction to these improvements reinforces the pride and enthusiasm of the employees who, in turn, try to achieve even higher levels of customer satisfaction and ultimately higher levels of profitability.

That was the story across the spectrum of the B.C. Tel Group in 1986. A process of continuing refinement of existing practices and a constant search for new or broader avenues leading to increased

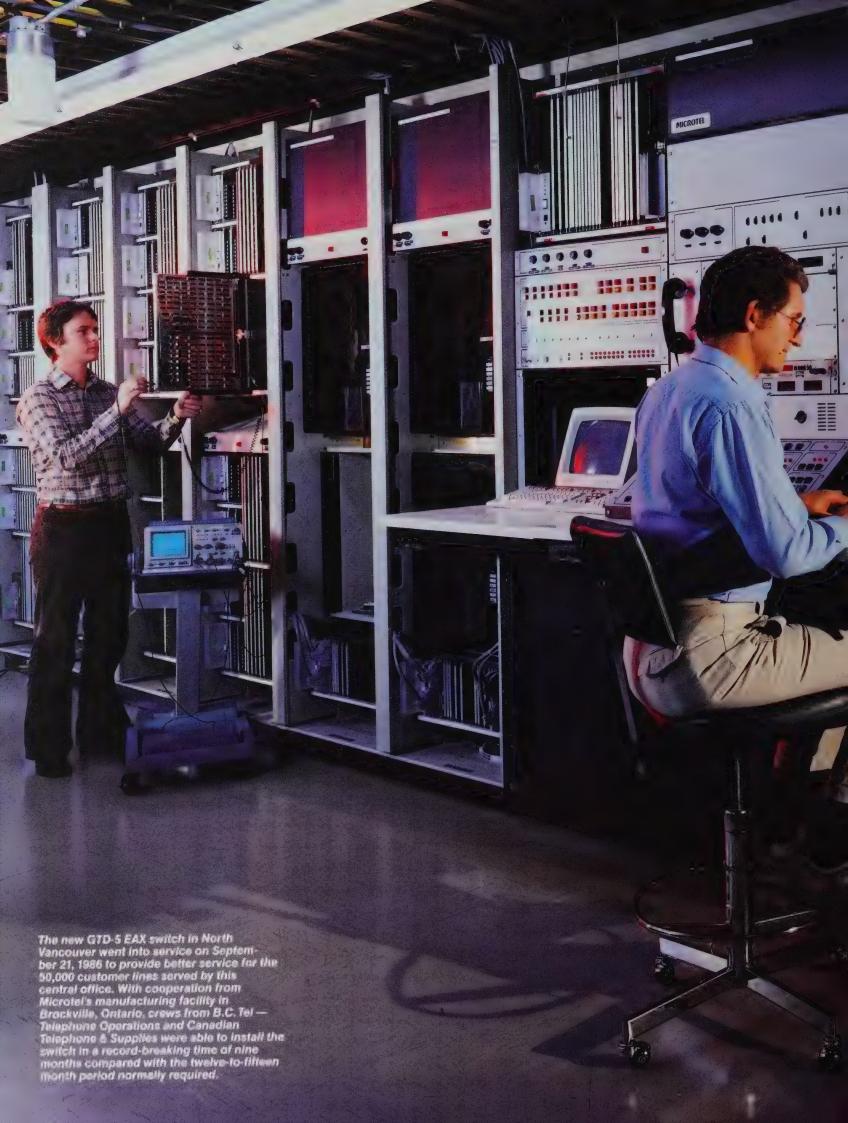
profitability characterized the attitudes and activities of each member of the B.C. Tel Group in both the utility and entrepreneurial segments of our corporation.

The result was a year of significant accomplishment — a year in which we moved closer to our goal of Excellence — a year which saw us getting it all together for our owners, our customers, our people and the future.

I wish to thank my fellow officers and members of the Board of Directors for the support, guidance and direction they provided throughout the year and to recognize the outstanding contributions of our people in every segment of the B.C. Tel Group.

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Gordon F. MacFarlane Chairman and Chief Executive Officer





### Report Of Directors

## Getting It All Together ... For Our Owners

The financial statements and notes of the Financial Report provide shareholders with a 'snapshot' of the Company's financial position as of the year end.

In past years, the directors' reports have attempted to sketch in the background to this picture with descriptions of the activities of each section of each unit in the B.C. Tel Group.

This year, the Report of Directors is a sampling of some of these activities — examples which give shareholders sharply focused pictures which are representative of the energy, initiative and team spirit displayed by our employees in every segment of the B.C. Tel Group.

By far the largest member of the Group in terms of assets, revenue generation and number of employees is Telephone Operations, centred on our ubiquitous, high technology, high performance network. Microtel Limited, with its focus on leading edge technology, is rebuilding itself into an international equipment supplier meeting the needs of worldwide network providers as well as those of B.C. Tel. In addition, Microtel supports the research and development needs of the B.C. Tel Group through its Microtel Pacific Research subsidiary. On the entrepreneurial side are Business Telecom Equipment, B.C. Cellular, the Portable Communications Division, Telecommunication Services International and Telecom Leasing Canada as well as the marketing elements of Telephone Operations, Microtel and Canadian Telephones and Supplies.

This diversification of resources, talent and skills gives B.C. Tel the stability and the scope to meet the many and varied challenges and opportunities facing the telecommunications industry.

In 1986, we met many of those challenges and seized many of those opportunities as we succeeded in getting it all together for the benefit of our owners, our customers and our people.

#### **Financial Performance**

While all the activities of all members of the B.C. Tel Group ultimately affect the financial performance of the Company, those directly associated with increasing revenues, improving efficiency and containing costs have an obvious direct impact on the bottom line.

The fact that the 1986 earnings per share — \$2.46 — were the highest ever achieved by the Company, in spite of having 4.7% more average ordinary shares outstanding than in 1985, is an indication of the effectiveness of these activities.

Investor approbation of the Company's performance may be judged by the reception of the share offering in the third quarter of the year when nearly three million ordinary shares were issued at 147% of book value, the highest ever achieved by the Company. Records were also set for participation in the Dividend Reinvestment and Share Purchase Plan and the Employee Share Purchase Plan.

More precise indicators show a general improvement in the Company's financial picture over that of 1985.

- the total ordinary equity in the capital structure increased from 38% to 41%
- interest coverage improved from 2.9 times to 3.3 times
- the equity per ordinary share increased by 6.6%.

Other results are discussed in the Financial Review.

That these results could be achieved in a gradually strengthening provincial economy testifies to Group-wide efforts to bring in new or increased revenues; to keep the costs of doing business as low as possible consistent with our standards of high quality and to operate all our businesses efficiently.

#### **Generating Revenues**

In 1986, total revenues and sales for the members of the B.C. Tel Group amounted to \$1,478.7 million, compared with \$1,384.5 million in 1985.

Telephone operations accounted for some \$1,308.0 million from its regulated and competitive activities including local and long distance telephone services, transmission of data and facsimile, and other telecommunications services and



A mass of information is required each month to enable senior accounting staff to prepare month-end financial reports.

sales. This compares with \$1,217.0 million in 1985.

Manufacturing operations produced some \$170.7 million from telecommunications equipment manufacturing which includes research and development, and sales of telecommunications equipment, training, engineering, distributed products, installations services and sub-contract manufacturing for a variety of major companies. This compares with a figure of \$167.5 million for 1985.

The increase of some \$94.2 million in revenues and sales for 1986 by the B.C. Tel Group can be attributed, in part, to the effect of Expo 86 and to the gradual improvement in the economy. However, a large portion of the increase was produced by the energy, initiative and refined marketing techniques of the people of the B.C. Tel Group working in coordination.

A sampling of these initiatives and coordinated efforts demonstrates how our human resources were using our advanced technology in 'getting it all together' to increase revenues.

#### 'Customnets'

B.C. Tel has been working with fellow members of Telecom Canada to develop special network applications using iNet to meet the specific needs of companies or commoninterest groups. To date, business is coming from Chanet for the Canadian legal community; Infohealth for health care professionals; Ctanet for trucking interests and Thornet for Thorne, Ernst and Whinney's finance and accounting interests. Thornet was developed jointly by the customer and B.C. Tel and required customized network design, special ordering and billing procedures and extensive related developmental activity.

#### **Competitive Strategy**

In the increasingly competitive world of information technology, a shifting regulatory climate, consumer desire for alternatives, new products and other factors indicate more competition for the Company.

We must maintain and strengthen our position in the marketplace and earn and keep the support of our customers. We must also take every opportunity to stimulate new markets.

To implement this strategy within Telephone Operations, the network marketing department was reorganized in 1986 to place new emphasis on better serving our customers' needs and wants.

Planning, support and implementation of marketing activities are tailored to customer groups such as large business and government, medium business and consumers. One of the specific initiatives is the provision of a single point of contact for all enquiries from customers on service, products or policy.

Through the team action approach and more sophisticated targeting of potential business, network marketing intends to make increased competition work for — not against — the Company's best interests.

#### **Pushing The Basics**

The provision of data transmission facilities is an important part of B.C. Tel's revenue generation. In

1986, Datapac service was extended to seven more cities in British Columbia and now serves fifteen centres in the province. Datapac revenues are growing at a rate of 40-50% per year.

Dataroute, which provides dedicated full duplex data service, expanded into five new serving areas in British Columbia and connects some 80 designated major Canadian cities.

#### 'Sell One More'

A sales-referral program for all B.C. Tel employees began as a pilot project in Campbell River and received such enthusiastic employee response and good results that it is being phased in Company-wide. During the trial period over 80% of the referrals resulted in the sale of one or more services.

#### 'Invite The World'

Network marketing promotes the sales of its services and products at the consumer level through a variety of special programs. One of the most successful in 1986 was the 'Invite the World' long distance contest carried out in connection with Expo 86. The contest drew over 130,000 entries and generated almost half a million dollars in revenues.



This user-friendly terminal provides economical access to a nation-wide digital data network — Datapac — on a pay-asyou-use basis.

#### **Business Telecom Equipment (BTE)**

With more than 22,000 business clients and a commanding share of the market, BTE has positioned itself as the industry leader in data and voice communication products. BTE added integrated office systems and consulting services to its portfolio of competitive business ventures in 1986.

BTE has entered into a cooperative working relationship with North America's largest supplier of networked computer systems -Digital Equipment — to provide integrated office systems which will link individuals, departments and branches of a business into one productive unit. BTE's expertise in consulting, planning, analysis, training and project management during implementation complements the computers and office productivity systems of Digital Equipment to produce a powerful entry in this competitive field.

#### **Telecom Leasing Canada (TLC)**

TLC — formerly Cantel Leasing Ltd. — has as its focus the provision of financing to support sales by members of the B.C. Tel Group. In

three years, their lease portfolio has grown from \$9 million to some \$50 million in 1986. TLC is capitalizing on its growing base of customers by providing financing on virtually all capital assets including those sold by non-affiliates, thereby producing new and increased revenues.

#### **Government Contracts — Microtel**

Microtel has targeted the federal government as a major market opportunity for its products and services. The first success story in this new market was the \$268 million North Warning System contract. A dedicated team in Ottawa is pursuing further contracts. In addition, Microtel Pacific Research markets its particular expertise and has been very successful in obtaining contracts for technology development and systems planning for the federal government and Telecom Canada.

#### **Spacetel Sells**

Microtel's Spacetel line of advanced digital satellite communications systems continues to sell on national and international markets. Among the

major contracts obtained in 1986 were orders from Alberta Government Telephones, Telesat and the Thailand police department. Initial sales of Spacetel were realized in the U.S., a market that Microtel has just begun serving from an Atlanta, Georgia base.

#### **Containing Costs**

Total operating expenses for the B.C. Tel Group amounted to \$1,088.7 million, an increase of 4.4% over the \$1,043.2 million in 1985.

The continuing program of restraint practised throughout the Group in 1986 was responsible for much of the cost containment, as was the reduction in the work force. Attrition and early retirement incentive programs enabled the Company to reduce its employee count without resorting to layoffs.

Apart from these major Groupwide cost containment initiatives and programs, each member of the B.C. Tel Group put its own costsaving measures into effect in 1986.

#### **Doing It Ourselves**

In instance after instance, people of the B.C. Tel Group have effected savings by doing a great deal of replacement and repair work 'inhouse'. From fabricating replacement parts to increasing the amount and variety of in-house printing, our employees look for ways to save money and then apply imagination and expertise to get the job done.

The following example illustrates the pattern.

#### **Mountaintop Modules**

To accommodate the installation of digital radio equipment for the new interprovincial digital radio system, additions to 19 existing microwave towers on mountain tops and in remote locations were required. Upgrades to the buildings



At the new BTE Business Sales Centre, located in the heart of downtown Vancouver, customers can check out the latest business terminal and office automation equipment.

and the heating, ventilating and air conditioning units were also required at 12 sites.

Rather than have contractors work on site, Supply, Transportation and Buildings people designed, built and tested modular add-on units in Vancouver which were then delivered and connected to the existing buildings at a savings of many thousands of dollars.

#### **Operating Efficiently**

There is a direct relationship between controlling costs and operating efficiently but effective operation has additional significance for the performance of the B.C. Tel Group.

It means that the members of the Group are able to coordinate their individual efforts to accomplish major projects such as Expo 86. It means that the energies and expertise of individual employees make a straight-line contribution to targeted objectives and that the objectives of each Group member contribute to the larger goals of the total Group.

#### Operational Effectiveness Program

The Company's operational effectiveness program, which was implemented in 1986 and is on-going, assists departments in examining their own procedures and operational effectiveness.

In Telephone Operations, operational support services now amalgamates the general service department of customer service, network service, and operator services to increase effectiveness in supporting line operations with methods, operational standards, procedures as well as recognized expertise.

#### **Inventory Management**

A new Materials Management Information System — MMIS II — moved from the planning stage to the beginning of implementation in 1986. The new system which is targeted for completion in 1987 will integrate all

the supply functions of Supply, Transportation and Buildings and control inventory costs involved in keeping track of the 300,000 stock-keeping units which make up the \$300 million worth of supplies purchased each year for Company operations. MMIS II will mean better service at less cost and that improves the efficiency of all Company operations which depend on these supplies.

#### **Second Data Centre**

Almost every department in B.C. Tel relies on computer systems to handle its work load and the volume of this work load plus the consideration of disaster planning have made a second data centre essential. In 1986 data centre II assumed part of the responsibilities for the enormous job of transforming data into useful information. In support of the Company's operations, the data centres run some 120,000 jobs on their large, main-frame computers each month generating telephone bills, paycheques, shareholder dividends and interest payments among the hundreds of thousands of items produced.

The two data centres are now linked through the hyper channel light

guide (fibre optic) network and massive amounts of information can be transferred between the two centres quickly. Increased operational effectiveness is being achieved through reduction in transportation costs, faster responses and higher throughputs with each data centre acting as a backup for the other.

#### **SBU For Microtel**

During 1986, Microtel formed four key Strategic Business Units (SBU) to position itself effectively in its various competitive markets. These units are: Network Products — the manufacture of switching and transmission equipment; Satcom/Network Management which includes satellite, integrated network management systems and DAXCON; the Electronic Products Group of Manutronics, Lentronics and Viscount Industries; and Microtel Learning Services which provides and sells instructor and computer based training.



Information, vital to the efficient operation of B.C. Tel, is stored efficiently and safely in the data centres.

## Getting It All Together ... For Our Customers

Providing a reliable, high-quality network containing advanced technology is basic to meeting the needs and wants of our customers. Anticipating and understanding the many wants and needs of our customers is also essential if we are to continue to operate successfully in a competitive environment.

In 1986, the Company made substantial progress in improving the network and in gaining customer satisfaction.

#### 87% In '86!

B.C. Tel's long-term program of converting to electronic switching made rapid progress in 1986. By year-end, approximately 87% or 1.4 million of B.C. Tel's customer lines were served by electronic switching.

#### World's Largest

When it converted North Vancouver's 50,000 line central office to electronic

switching in 1986, B.C. Tel employed the world's largest single GTD-5 EAX switch ever installed.

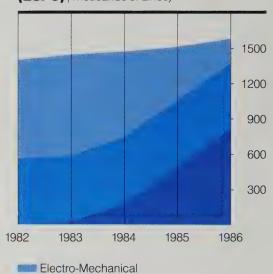
The GTD-5 hardware for the North Vancouver office was manufactured in Microtel's Brockville, Ontario facility and installed by Canadian Telephones and Supplies personnel.

Other large offices converted in 1986 included Trinity (46,000 lines), New Westminster (45,000 lines), Port Moody (23,000 lines) and Vernon (20,000 lines). The telephone test equipment used in connection with the GTD-5 switches is manufactured by Viscount Industries — a subsidiary of Microtel.

Customers served by B.C. Tel's digital electronic switches now have the option of adding such custom calling features as call alert, call forward, speed calling and three-way calling.

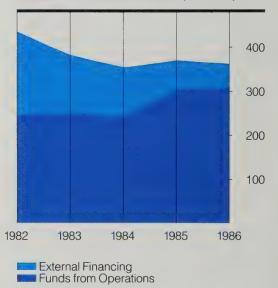
More important than these optional features however, is the improved quality of service provided to our customers. These improvements in our technical equipment plus the dedication of our employees resulted in a customer-satisfaction level of 95% in 1986 — a new high.

#### Conversion of Customer Lines to Electronic Stored Program Control (ESPC) (Thousands of Lines)



## ESPC: Analog Digital

#### Source of Funds Used for Construction (\$ Millions)





Among the members of B.C. Tel's Board of Directors who attended the official opening of Columbia Area's new headquarters building in Kelowna, were Gordon MacFarlane, John Pitts and Rendina Hamilton.

#### First In Canada

B.C. Tel was first in Canada to provide customers calling directory assistance with a computerized automatic number identification system. This system automatically displays and records a caller's number, eliminating the need for operators to request the number and thwarting callers who deliberately give incorrect numbers to avoid paying directory assistance charges when applicable.

#### **Another First**

B.C. Tel was the first telephone company in Canada to install the new Automatic Audio Intercept Response system for directory assistance. With this system, a computergenerated 'voice' supplies the requested information. If the caller has problems or wishes additional information, an operator takes over. For the customer, the result is faster response time and accuracy.

#### **Downtown Light Guide System**

By anticipating the needs and demands of large business customers in the downtown Vancouver core area, B.C. Tel gained a competitive advantage with its introduction of a light guide transmission network to selected major office buildings.

The latest technology and effective teamwork enabled B.C. Tel to provide direct light guide links to its customers in eleven office buildings in 1986. By 1990, this network will be expanded to serve a minimum of fifty buildings and will handle the voice, data and video requirements of our largest customers for many years.

#### **Business Communications Service**

Burrard Area, which contains a large proportion of the province's largest businesses within its boundaries, created an organization which is responsible for the administration and control of all work functions involved in supplying and maintaining services provided to large businesses and special services customers. The objective is to meet the special needs of these businesses in a fast, proficient manner.

#### **Customer Data Base**

B.C. Tel's customer data base completed its first full year of operation in 1986. It provides the Company with full flexibility in its billing production capabilities and enables the Company to meet the many special requirements of its customers, especially large businesses.

#### The Card Reader Phone

During Expo 86, B.C. Tel market-tested a state-of-the-art type of public telephone called 'Card Phone'. New telephone technology enables the customer to use the magnetic-striped Telecom Canada and AT&T calling cards as well as American Express, Visa and Mastercard charge cards. Use of these cards minimizes the chance of fraud. Returns from the fifty Card Phones, installed initially, exceeded projected revenues by some 66%. The project involved

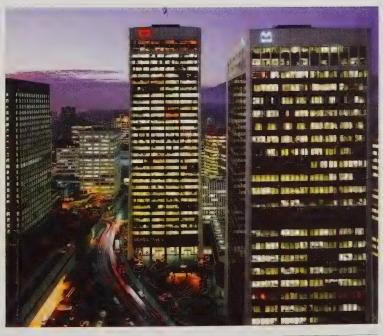
people from Network, Network Marketing, Engineering Standards, Customer Service, Management Information Services, Accounting Operations and Treasury working together to provide improved customer service.

'Partyline'

In 1986, B.C. Tel introduced 'Partyline' — a service new to Canada. The service, which is still on a trial basis. was suggested by Ed Walker, Fraser Area personnel manager who later determined its existence in other countries. Partyline functions as a medium for social gatherings — by phone — with as many as ten participants, usually teenagers, sharing a Partyline. With several thousand calls per day being billed, the service obviously meets a previously unrecognized customer demand and has proved to be extremely popular.

Some of these office towers on the skyline of downtown Vancouver are now linked to B.C. Tel's facilities by light guide transmission systems.

By the end of the decade it is expected that some fifty major buildings will enjoy the benefits of this new technology.



#### **Ferry Phones**

Engineering technicians in Radio Engineering custom designed, built and programmed much of the equipment involved in automating the coin telephones used on the B.C. Ferries and did it in time to meet the Expo 86 rush of tourists. In addition to generating tourist revenues, these radio-operated automated phones have eliminated the need for operator intervention on the majority of local Nanaimo, Vancouver and Victoria calls, thereby reducing operator costs.

#### **Faster Restoral Time**

Working for the customer takes many forms throughout the Company. Thanks to the efforts of one ingenious central office maintenance employee, Rick Lim, the time needed to restore long distance trunk circuits has been reduced dramatically. By adjusting the software in the GTD-3 digital toll switch, testing time has been cut and customers are less likely to hear the 'all circuits are busy' recording when attempting to place a long distance call. That means better service.

#### 'Welcome', Customers

Most of B.C. Tel's Phone Mart stores underwent extensive renovations during 1986 with redesigned interiors and contemporary fixtures and displays. The Phone Mart provides 'one-stop-shopping', primarily for our residential and small business customers who can obtain all consumer telephone products and basic network service under one roof. This concept and the knowledgeable, service-oriented personnel in these stores have gained widespread customer approval and support.

#### **Listening And Learning**

Perhaps the most important and effective method of increasing customer satisfaction is the simplest. We listen to what the customer tells us, learn about the particular needs and circumstances and then make every effort to meet those needs to the customer's satisfaction.

Our results for 1986 are clear evidence of the value and validity of our philosophy and practices which are based on the dictum, 'what is good for the Customer, is good for the Company'.

#### **Area Management Changes**

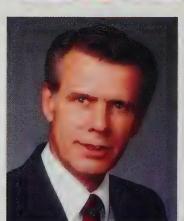
Carl Swabey who was Area General Manager — Columbia retired on August 31, 1986. Coincident with his retirement, there were changes in responsibilities for Don Haaheim, formerly Area General Manager — Mackenzie, who replaced Mr. Swabey and for Ken McLean, formerly Area Operations Manager — Mackenzie, who was appointed Area General Manager — Mackenzie.



Carl Swabey



Don Haaheim



Ken McLean



Contemporary products in a contemporary setting greet customers in renovated Phone Marts stores such as this one in east Vancouver.

## Getting It All Together ... For Our People

B.C. Tel has long recognized that, in the equation, 'Advanced technology plus good people equals a successful telecommunications enterprise', the most important word is 'people'.

Just as the Company must be customer-oriented externally, it must be people-oriented internally. Those two orientations have been part of B.C. Tel's changing corporate culture.

It is part of B.C. Tel's goal of Excellence 'to provide meaningful work, challenging opportunities and satisfying careers for our employees'.

Our employees want more than the basics of a safe work place, reasonable compensation for their efforts and adequate equipment and tools to perform their work. They want to have the skills and training needed to take advantage of new opportunities and make enlightened career moves. They want to be part of the process — to understand and contribute to changes and developments in how the Company does business and in the business it does. And, they want to have their contributions recognized.

A sampling of a few of the activities and efforts which contributed to greater employee satisfaction and improved morale in 1986 are described below.

#### **Employees As Students**

B.C. Tel's Education Centre is not only one of the largest privately-owned institutions of adult education in Canada, it is also widely recognized as one of the best.

During 1986, employees participated in some 16,000 course-

units offered by the Education Centre. The hundreds of different courses ranged from engineering training and business management to a special course for the hosts, hostesses and crowd controllers working at the Telecom Canada Pavilion during Expo 86.

#### **New Technologies In Training**

In response to increasing demands for more decentralized and flexible training, B.C. Tel has used the resources of Microtel Learning Services to develop PC-based computer based training curricula in leading technology areas such as data communications and light guide systems.

#### **Toward Excellence**

The Education Centre has the responsibility for nurturing the Toward Excellence concept within the Company. In 1986, more than a thousand managers participated in the training program used in connection with this concept.

B.C. Tel's Toward Excellence credo is printed on page 20 of this report.

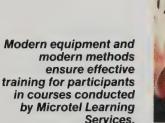
The 'Values and Vision' statements are being used routinely to assist managers in making key decisions.

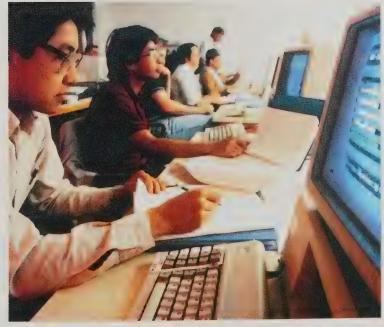
#### **Quality Circles**

The Quality Circle process was introduced to B.C. Tel in 1981.

Together with other processes and strategies — such as Toward Excellence and Best — Quality Circles help broaden organizational thinking through the promotion of an important ingredient — employee participation.

Joining a Quality Circle is entirely voluntary — growth rates are determined by employee interest. From one Quality Circle in 1981, the number has grown to 90 active Circles.





#### A Circle In Action

In 1986, the Discovery Circle from Campbell River operator services took on a project designed to bring B.C. Tel operators closer to their customers. Recognizing that emergency telephone service is particularly important in remote locations, group members contacted all 170 fixed stations served from their area, pinpointing the site location, listing the customer's emergency resources and identifying neighboring stations — information that could prove invaluable in an emergency. This initiative was warmly received by the customers.

#### **Fitness**

In its tenth year of operation, 1986, the Company's Employee Fitness program was enlarged substantially. New on-site facilities were put in place in three additional Company locations and community-based incentive programs launched in Nanaimo and Terrace.

Some 2,000 employees now participate in programs ranging from aerobics to nutrition.

#### Safety

Safety on-the-job is an on-going concern of the Company and safety training, first-aid courses and competitions and awareness programs are year-in year-out activities.

Part of the job for many employees is moving from point to point aboard one of the Company's aircraft. The safety factor for such flights was increased in 1986 with the implementation of Flight Watch. This system — custom designed in Radio Engineering — provides the flight operations dispatcher with instant communication to the Company's aircraft throughout the province. Using the Flight Watch system, pilots can report position or any abnormality at any time and conduct flight checks whenever they are required.

#### 'Star'

A program designed to encourage active and retired B.C. Tel people to submit ideas to improve B.C. Tel's operating efficiency and to give employees an opportunity to participate in the progress of the Company was put in place in 1986. The 'Suggestions That Achieve Results' (STAR) program gives employees a vehicle to put forward their ideas and provides cash awards for successful suggestions.

#### **Open Houses**

On various occasions throughout the year — such as marking the 50th anniversary of Canadian Telephones and Supplies — the Company hosts open houses on its premises so that employees can share their work environment and experience with families and friends.

#### **Keeping Informed**

The people of B.C. Tel are kept informed of developments and Company activities through a number of communication vehicles including B.C. Tel News, bulletins, area newsletters, Newsline, Video Newsmagazine, Infonet and the employees' annual report. Two of these employee communications vehicles received national recognition in 1986. The employee annual report won the Silver Leaf Award of Excellence from the International Association of Business Communicators (IABC) as the best employee annual report in Canada. B.C. Tel News was awarded honorable mention in the company newspaper category from the IABC.



Members of the Campbell River 'Discovery Circle' — one of more than ninety Quality Circles operating within the Company — meet to discuss their project.

## Getting It All Together ... For The Future

Ours is a business which plans and builds for the future but which must be capable of meeting the sudden challenges, changes and opportunities which arise from day-to-day.

The flexibility and resourcefulness of our people enable us to meet successfully our day-to-day responsibilities, providing always that sufficient facilities are at hand; that training has been adequate and that our services and products have been given the competitive edge.

To supply those essential ingredients for success in the years ahead, the Company undertook a great many projects and programs in 1986 aimed at continuing the progress of the B.C. Tel Group.

#### **Electronic Switching**

The quality and capabilities of the network improve each year as more and more lines are served by electronic switching. In addition to the major conversions of base units, remote switch units are placed in smaller serving areas. By 1990 conversion to electronic switching will be virtually complete throughout B.C. Tel's serving area.

#### **Glass Cables**

High capacity light guide systems are spreading throughout the B.C. Tel network as the transmission medium of the future. In one project in the Columbia area, a light guide system of some 222 kilometres will link Kelowna and Kamloops by July 1987. In the Mackenzie Area a system of some 95 kilometres will be installed by 1988.

Specialized applications, such as the downtown Vancouver network of office buildings linked to our facilities by a light guide system will be expanded.

#### From Our R&D Arm

Innovative design and development are the hallmarks of Microtel's new products and of the Microtel subsidiary, Microtel Pacific Research (MPR). With close cooperation from B.C. Tel, Microtel has developed a new network element known as the Digital Access Cross Connect (DAXCON). B.C. Tel began installation of this product in 1986 and it will be a key element in a new network — the Digital Services Transport Network (DSTN). A DAXCON support system is also being developed to manage and maintain the DSTN. The DSTN network provides a cost-effective means of increasing network utilization and reducing manual testing and wiring. It will enable B.C. Tel to respond quickly to customers' needs for new digital services. A DAXCON 16 system, marketed in conjunction with Amdahl Communications Inc. of Ontario, will expand Microtel's presence in the United States.

Microtel will also be marketing its DS2100 satellite data communica-

tions network terminal in 1987. The DS2100 is the latest member of the Microtel Spacetel family of products and combines the economy of Very Small Aperture Terminal design with the proven performance of Spacetel to solve key problems facing data communications network managers. With this product, Microtel becomes the first Canadian company to offer low cost, interactive, satellite-based data networking capability.

There are many technologies employed in the development of sophisticated telecommunications products. The expertise and initiative of Microtel and MPR continue to provide both a focus and supportive base for the further development of these technologies in British Columbia.

The 'clean room' at the Pacific Microelectronics Centre the first facility of its kind in Western Canada — is used to design, test and package Very Large Scale Integrated microcircuitry.



#### International Electronic Messaging

A technical group of the International Radio Consultative Committee (CCIR), headed by Mike Callendar of B.C. Tel's technical staff, is using Telecom Canada's electronic messaging service — Envoy 100, with Datapac access from around the world, in a study of the requirements for future world-wide 'personal' cellular systems. The use of this innovative system has helped to solve the communications problems associated with coordinating the efforts of some 60 people in 24 different countries for distribution of administrative and technical material used in the study.

#### **Structural Separation**

An appeal, currently under consideration by the Canadian Radiotelevision and Telecommunications Commission (CRTC), has implications of some significance for B.C. Tel shareholders.

In Telecom Decision CRTC 86-5, dated March 20, 1986, the CRTC ruled that a costing approach rather than structural separation may be used by B.C. Tel for the provision of multiline and data terminal equipment.

This approach relies on costing procedures to identify a separate revenue/cost category for multiline and data terminal equipment services. The category will be expected to recover its causal costs, and to make a contribution to fixed common costs of the Company. Any excess or shortfall after this contribution will accrue to, or be borne by, the shareholders. The Commission intends to eliminate the requirement for filing tariffs once these costing procedures are implemented.

The Company has filed an appeal of the decision with respect to the issue of business inside wiring costs. The appeal states that the Commission may not have fully considered the difference in accounting methods used by Bell Canada

and B.C. Tel in depreciating inside wiring investments. Bell Canada will have fully depreciated its business inside wiring by the time the decision is implemented. On the other hand, B.C. Tel will have on its books a large amount of unrecovered capital invested in business inside wiring.

Consequently, the Company's competitive terminal-multiline and data operations would have to bear the high costs associated with this unrecovered investment. As these operations are extremely competitive, prices for products cannot be adjusted to compensate. The result would be a shifting of the burden of these costs to B.C. Tel shareholders.

The appeal notes that the effect of the CRTC decision would be to treat Bell and B.C. Tel differently as to the recovery of the cost burden of inside wiring. B.C. Tel has proposed that these costs be included as part of the overall revenue requirement, thereby treating the Company the same as Bell Canada in this matter.

#### **Internal Quality**

The 'Best' strategy, which is part of the B.C. Tel Group's corporate culture, focused initially on quality improvements for customers. The strategy is expanding to consider internal quality — that is the quality of the service which groups within the Company provide for each other. The same criteria apply when measuring internal quality — providing quality products and services; meeting schedules; being thorough; meeting the other party's objectives; being prompt, courteous and helpful.

An improvement in internal quality leads inevitably to improvements in overall efficiency and to a more productive work environment.

#### **Corporate Culture**

Changing corporate culture is not accomplished overnight. However, it is being accomplished as more and more people in the B.C. Tel Group

subscribe to and support the philosophies and practices inherent in our Toward Excellence and Best goals. Changing attitudes, improved practices and growing awareness of our 'customer-first' orientation will continue to expand with the stimulus of the programs and training executed in 1986.

#### **Board Of Directors**

A change in the membership of the Company's Board of Directors was announced at the Annual General Meeting, held on March 20, 1986. W. Robert Wyman was elected to the Board to fill the vacancy created by the retirement of Hugh R. Stephen.



W. Robert Wyman

#### **Looking Ahead**

Although we have made every effort to buttress this Company against the effects of an uncertain economy, a realistic appraisal of conditions in our province suggests that the year ahead will test our defences.

World and domestic events and developments had serious effects on British Columbia's forest and mining industries in 1986 and continue to threaten the very moderate improvement originally projected for the provincial economy in 1987.

It is of no comfort to note that the depressing effect of developments in our resource industries only serves to underline the need for a much broadened economic base for the

province. Our industry has the potential to contribute to that broadened base and, to the extent that a single corporation can contribute, the B.C. Tel Group continues to support and nurture its own high technology ventures and cooperate with both levels of government in seeking new or expanded opportunities to benefit from the information economy.

One such initiative is a proposal to establish a commercial centre of microelectronics excellence which would be managed and operated as a private company owned initially by three of British Columbia's larger electronics companies and agencies of the federal and provincial governments with participation from the province's major universities. Microtel Pacific Research would be one of the partners in this enterprise which would provide the microelectronics infrastructure needed to enlarge the base of the province's electronics industry.

Within our own industry, B.C. Tel will continue to operate in an environment that is becoming increasingly competitive. New entrants and new products challenge our ability to retain or increase our overall share of the competitive market. A changing regulatory climate — demonstrated by recent decisions — has the potential to place some portions of our traditional revenue base at risk.

However, we intend to defend that base against competition and seek new and profitable areas for expansion.

What our Company requires most is a realistic pricing system for those services and products which fall within the sphere of regulatory control. Such a system must be workable and must balance — to the greatest degree possible — the needs of all our customers with the legitimate needs of our Company. We consider that a restructuring of local

and long distance rates is a prerequisite of such a system and we continue to press for action in this area.

We look to improved results from the marketing of the services and products associated with Telephone Operations in the year ahead. Innovative and practical strategies are being implemented in a determined manner to ensure that this core of our business continues to provide the bulk of our revenues.

Other members of the B.C. Tel Group should experience a year of continuing growth.

Microtel, which has spent several months in realignment, is now in position to take advantage of the marketing opportunities afforded by its industry-leading products.

Microtel Learning Services has expanded and will continue to contribute to corporate revenues as will Business Telecom Equipment and Telecom Leasing Canada.

B.C. Cellular is still in its early growth period but its aggressive marketing activities and the backing of B.C. Tel's reputation for service should see it meeting its revenue objectives.

On the technical side, our network is being provisioned to accommodate and exploit new technological developments as they occur for the benefit of our customers and our owners.

The on-going expansion and improvement of the network will continue to require the investment of large sums of money. Much of this can and will come from internal sources. To raise the balance of the funds required in a prudent manner, we will have to ensure that we present an attractive investment picture to the financial community. Our efforts to increase revenue and contain costs as a means of presenting this picture will have high priority in the year ahead.

Negotiations with the Telecommunications Workers Union for a new contract to replace the one which expired on December 31, 1986 have been completed. With goodwill on both sides, it was possible to obtain an agreement which was acceptable to both parties.

Although this report may appear to focus too narrowly on the nuts and bolts — or, more accurately, the bits and bytes — of our business and on a sampling of the thousand and one activities and accomplishments which constitute a year in the life of B.C. Tel, the reality is that we are horizon seekers.

The people in the B.C. Tel Group have glimpsed the possibilities and promises of the entrepreneurial Information Age and are aware of the role that telecommunications can and must play to turn those promises into performance.

The spirit of discovery is very much alive in your Company as is the determination to explore the limits of the full potential of the technologies of today and tomorrow.

We continue to expand a base for the Company which is built solidly on a prudent selection and effective application of efficient and appropriate technology and the demonstrated excellence of our people at all levels and within every segment of the B.C. Tel Group.

The directors are confident that this base will serve the Company, its owners, its customers and its people responsibly and profitably in the years ahead.

The directors wish to commend the people of the B.C. Tel Group for the individual and collective efforts which have resulted in the achievements of 1986.

On behalf of the Board of Directors,

St Frankane

Gordon F. MacFarlane Chairman and Chief Executive Officer Burnaby, British Columbia February 11, 1987

#### **Expo 86**

A B.C. Tel Success Story

The B.C. Tel Group can claim part of the credit for the outstanding success of Expo 86 — the world exposition of transportation and communications — which attracted more than twenty-two million visits to its sparkling site in downtown Vancouver.

B.C. Tel provided the essential communications infrastructure for Expo 86 and, in doing so, conquered a host of difficulties which had plagued previous world fairs.

B.C. Tel's success in handling this major project was made possible by the availability of exceptional technological resources and the expertise of the people of the B.C. Tel Group working in a host of telecommunications disciplines.

The statistics tell part of the story. By opening day, May 2, 1986, B.C. Tel had provided Expo with 2,800 equipment items ranging from basic telephones to switchboards and a Centrex service; more than 400 coin phones including the new Card Phones; over 300 special services; more than 50,000 pair-kilometres of copper cable as well as light guide systems and coaxial cable for broadcast use as required. On opening day, B.C. Tel supplied 51 simultaneous video channels from 91 camera locations to 83 countries.

Employees from the B.C. Tel Group provided uninterrupted on-site repair and maintenance service throughout the five-and-a-half month run of the exposition.

B.C. Tel coordinated all aspects of the Telecom Canada Pavilion which attracted more than 2.7 million visits to become one of the top attractions of Expo.

In addition to on-site service requirements, Expo generated increased off-site service demands and long distance business.

The other part of B.C. Tel's Expo experience was a feeling of pride and satisfaction. We were able to demonstrate convincingly and on a world stage, the high calibre of our people, the excellence of our products and the expertise of our services. That is a legacy of Expo 86 which will continue to contribute to our progress.

Telecom Canada Pavilion Commissioner J. A. MacInnes and Mrs. MacInnes were among the dignitaries welcoming the Prince and Princess of Wales on the opening day of Expo.

B.C. Tel's on-site services were well patronized throughout the run of the exposition.

The finale — Expo ends in a blaze of color.

'opposite page'

Some of the B.C. Tel people whose exceptional efforts produced an exceptional Expo.

Crowds waiting to experience the everpopular Telecom Canada Pavilion's 'Portraits of Canada' production.













### Toward Excellence

#### **British Columbia Telephone Company**

#### **Our Values**

Our goal is excellence.

We have a fundamental commitment to:

- customer satisfaction
- quality, integrity and pride in all we do
- the effective application of technology.

This commitment — by dedicated, competent, innovative people — enables us to deliver full value in telecommunications, thereby earning the confidence of our customers and the support of our investors.

#### **Our Vision**

We will carry on three core businesses:

- the provision of telecommunications services through Telephone Operations
- the marketing of business-communications and office-automation products and services through BTE and B.C. Cellular
- the manufacture of telecommunications equipment and research in related areas through Microtel and it subsidiaries.

Embryonic and developing businesses will be nurtured and, where viable, developed to take advantage of new markets and opportunities.

The sum of these components will be a single enterprise — The B.C. Tel Group — with a single corporate vision:

— that our people in each component of the enterprise work cooperatively and harmoniously to optimize benefits for our customers, our employees and our shareholders so that the B.C. Tel Group, as a strong, successful telecommunications entity, can make a valuable and lasting contribution to our province and our country.

Broad and diversified sources of revenue are held to be fundamental to the long-term health and viability of the B.C. Tel Group.

#### **Our Standards**

Our long-term success will be measured by the ways in which we:

- carry out our commitment to provide our customers with quality products and services
- provide meaningful work, challenging opportunities and satisfying careers for our employees
- conduct all our affairs in accordance with the highest standard of integrity
- meet the expectations of our shareholders for a fair return on and growth in the value of their investment
- contribute to the quality of life wherever we do business and otherwise recognize and respond to our social responsibilities.

By conducting our business in a manner consistent with our values, our standards and our vision, we believe we can assure and share in the future success of the B.C. Tel Group.

## Financial And Shareholder Information

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The Investment, Cost and Manpower section of Accounting Operations has the responsibility of reviewing and controlling the disbursements of capital and operating expenses for the Company.



### Financial Review

#### **CONSOLIDATED EARNINGS**

Consolidated earnings for 1986 were \$113.9 million, up from \$97.5 million in 1985. This is equivalent to \$2.46 per average ordinary share compared with \$2.21 in 1985 while reflecting a 4.7% increase in the number of average outstanding ordinary shares in 1986.

These improved results were attained in a gradually strengthening provincial economy which was aided by Expo 86. During this year, Microtel's net earnings have moved from a loss position in 1985 to a marginal profit.

## TELECOMMUNICATIONS OPERATIONS Operating Revenues

Operating revenues for the year grew by 7.5% from \$1,217.0 million in 1985 to \$1,308.0 million in 1986. This growth is mainly attributable to a 9.5% gain in toll revenues and more specifically to a 7.8% increase in long distance calling volumes which grew consistently throughout the period.

Local service revenues also improved, increasing 4.0% while customer lines in service were up by 3.5%.

Local service revenues increased from \$459.0 million in 1985 to \$477.4 million in 1986 and long distance service revenues totalled \$705.7 million in 1985 compared to \$772.5 million in 1986.

Uncollectible operating revenues have decreased from 1.3% of gross operating revenues in 1985 to 1.2% this year.

#### **Operating Expenses**

Operating expenses amounted to \$922.3 million, a 5.3% increase over the \$876.0 million in 1985. A 6.5% increase in depreciation expense was offset in part by a 2.1% reduction in operating taxes. This reduction in operating taxes included a 7.8% increase in payroll taxes and a 6.1% reduction in property taxes. Controllable operating expenses were held to an increase of \$31.2 million or 5.5% and reflects the continuing program of cost containment practised throughout the Company in 1986. This increase primarily represents a 4.0% salary and wage scale increase that became effective on January 1, 1986 and reflects a 2.0% reduction in the telecommunications workforce since the end of 1985 through restricted hiring, an early retirement incentive plan and normal attrition.

## MANUFACTURING OPERATIONS Sales

Microtel's annual sales in 1986 were \$170.7 million, an increase of 1.9% over 1985 sales of \$167.5 million. This increase reflects 1986 sales of new products which offset the elimination of unprofitable products in 1985 and substantially improved sales in the fourth quarter including revenue on the North Warning contract.

#### **Costs and Expenses**

Cost of sales totalled \$136.6 million in 1986, down significantly from 1985 costs of \$148.2 million.

DEBT SERVICE COSTS

This reduction in on-going costs reflects the impact of the restructuring program and the improved product margins resulting from better operating efficiencies. Selling and administrative expenses were held to less than a 1% increase this year.

Consolidated debt service costs increased from \$116.3 million in 1985 to \$117.3 million in 1986. Higher interest costs on long-term debt in 1986 reflected the net increased levels of bonds outstanding during the year, due to the issue of \$125.0 million of Series AL bonds in November 1985 and a \$20.0 million Series J (low coupon) bond maturity in July 1986.

However, total debt service costs were contained to less than a 1.0% increase by reduced levels of short-term debt outstanding, primarily as a result of the \$80.4 million issue of ordinary shares in June 1986.

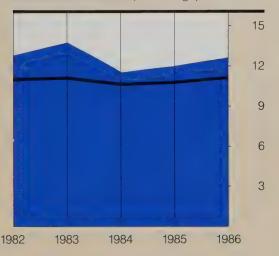
#### **INCOME TAXES**

## NET EARNINGS AND DIVIDENDS

#### **RATES OF RETURN**

## CHANGES IN FINANCIAL POSITION

#### Rates of Return (Percentage)



On Average Ordinary Equity
On Average Invested Capital

Income tax expense increased by 30.3% in 1986, to \$142.2 million compared with \$109.1 million in 1985. The primary reasons for the increase were the higher taxable earnings in 1986, coupled with an increase in the tax rate for the year from 52.9% in 1985 to 53.8% in 1986.

Consolidated net earnings increased from \$115.9 million in 1985 to \$130.5 million in 1986.

Dividends on preferred shares decreased to \$16.6 million from \$18.4 million in 1985, reflecting the redemption of preferred shares during 1986. After the provision for preferred share dividends, 1986 net earnings for ordinary shares amounted to \$113.9 million compared to \$97.5 million in 1985. Ordinary share dividends increased 4.9% to \$79.8 million from \$76.1 million in 1985 due to the increased number of shares.

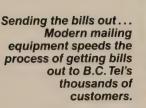
The balance of 1986 retained earnings, after deducting expenses of \$.8 million incurred to issue additional shares, amounted to \$33.3 million compared to \$21.4 million in 1985.

The rate of return on average invested capital increased to 11.24% from 10.86% in 1985. Similarly, the rate of return on average ordinary share equity increased to 12.65%, from the corresponding 1985 return of 12.01%.

The internal generation of funds required to finance the annual construction program increased from 82% in 1985 to 85% in 1986. This improvement resulted mainly from an increase in depreciation as a source of funds from operations.

The balance of funds required were secured through external financings of \$92.0 million, including a mid-year issue of 2,950,000 ordinary shares and the issue of 463,722 ordinary shares through the Dividend Reinvestment and Share Purchase Plan and the Employee Share Purchase Plan. Offsetting reductions for bond maturities and preferred share redemptions totalled \$46.1 million.

As a result of these financial changes during 1986, the Company's consolidated debt ratio was reduced to 49% of capitalization from the 1985 year-end ratio of 51% and total ordinary equity has increased from 38% to 41%.





### Management Report

#### To Our Shareholders:

Management is responsible to the Board of Directors for the preparation of the consolidated financial statements of the Company and its subsidiaries. These statements which have been prepared in accordance with generally accepted accounting principles necessarily include some amounts based on estimates and judgements. Financial information presented elsewhere in this Annual Report is consistent with that in the consolidated financial statements.

The Company maintains a system of internal control which provides management with reasonable assurance that assets are safeguarded and that reliable financial records are maintained. This system includes written policies and procedures, an organizational structure that segregates duties, and a comprehensive program of periodic audits by the internal auditors. The Company has also instituted policies and guidelines which require employees to maintain the highest ethical standards.

The Company's independent auditors, Arthur Andersen & Co., have been appointed by the shareholders to express an opinion as to whether these consolidated financial statements present fairly the Company's consolidated financial position and operating results in accordance with generally accepted accounting principles applied on a consistent basis. Their report is included below.

The Board of Directors has reviewed and approved these financial statements. To assist the Board in meeting its responsibility, it has appointed an audit committee which is composed entirely of outside directors. The committee meets periodically with management, the internal auditors and the independent auditors to review internal accounting controls, audit results and accounting principles and practices.

D. B. McNeil Vice-President -

Corporate Finance

### **Auditors'** Report

To The Shareholders Of **British Columbia Telephone** Company

We have examined the consolidated balance sheet of BRITISH COLUMBIA TELEPHONE COMPANY (incorporated under an Act of the Parliament of Canada) and subsidiaries as of December 31, 1986 and 1985, and the consolidated statements of earnings, retained earnings and changes in financial position for the years then ended. Our examination was made in accordance with generally accepted auditing standards, and accordingly included such tests and other procedures as we considered necessary in the circumstances.

In our opinion, the accompanying consolidated financial statements appearing on pages 25 to 38, inclusive, present fairly the financial position of the Company and subsidiaries as of December 31, 1986 and 1985, and the results of their operations and the changes in their financial position for the years then ended in accordance with generally accepted accounting principles applied on a consistent basis.

Vancouver, B.C. January 26, 1987 ARTHUR ANDERSEN & CO. CHARTERED ACCOUNTANTS

# **Consolidated Statement Of Earnings**

For The Years Ended December 31

		1986	1985 (\$ Millions)
Telecommunications Operations			
	Operating Revenues (Note 2)	\$1,308.0	\$1,217.0
	Operating Expenses (Note 3)	922.3	876.0
	Telecommunications Operating Earnings	385.7	341.0
Manufacturing Operations			
	Sales	170.7	167.5
	Costs And Expenses		
	Cost of sales	136.6	148.2
	Selling and administrative expenses	30.0	29.8
	Less — Other income — net (Note 4)	.2	10.8
,		166.4	167.2
	Manufacturing Operating Earnings	4.3	.3
Combined Operating Earnings		390.0	341.3
	Debt Service Costs — Net (Note 5)	117.3	116.3
	Earnings Before Income Taxes	272.7	225.0
	Income Taxes (Note 6)	142.2	109.1
	Net Earnings	130.5	115.9
	Less — Preference and preferred share dividends	16.6	18.4
Ordinary Share Earnings		\$ 113.9	\$ 97.5
Earnings Per Ordinary Share			
	Basic	\$ 2.46	\$ 2.21
	Fully diluted (Note 1a)	\$ 2.46	\$ 2.20
Average Ordinary Shares Outstanding	4	6,263,000	44,204,000

# **Consolidated Statement Of Retained Earnings**

For The Years Ended December 31

1986	1985 (\$ Millions)
Balance at beginning of year \$ 256.1	\$ 234.7
Ordinary share earnings 113.9	97.5
370.0	332.2
Less — Ordinary share dividends 79.8	76.1
— Share issue expense .8	
Balance at end of year \$ 289.4	\$ 256.1

### Consolidated **Balance Sheet**

As Of December 31

Assets		1986	1985 (\$ Millions)
Telecommunications Property,	Duildings plant and squipment (t. 1. o.)	eo 700 A	ΦΩ
at cost	Buildings, plant and equipment (Note 9b)	\$3,769.4	\$3,550.4
	Less — Accumulated depreciation	1,234.0	1,131.3
		2,535.4	2,419.1
	Land	27.4	27.2
	Property under construction	109.9	159.7
	Materials and supplies	42.0	38.7
		2,714.7	2,644.7
Manufacturing Property,	Diameter of a surfice season	00.4	00.7
at cost	Plant and equipment	92.1	80.7
	Less — Accumulated depreciation	43.0	37.6
		49.1	43.1
		2,763.8	2,687.8
Investments And Other Assets,	T. 100		0.0
at cost	Telesat Canada	3.3	3.3
	Instalment contracts and other	34.5	24.8
		37.8	28.1
Current Assets			
	Accounts receivable	240.9	224.2
	Inventories (Note 7)	37.9	41.3
	Prepaid expenses	15.6	14.4
		294.4	279.9
<b>Deferred Charges</b>			
	Unrealized deferred losses on foreign exchange, less amortization	10.2	12.7
	Cost of issuing debt securities, less amortization	9.1	10.5
		19.3	23.2
		\$3,115.3	\$3,019.0

Approved by the Directors,

Director

John W. Citto Director

Capitalization And Liabilities		1986	1985 (\$ Millions)
Capitalization			
	Equity (Note 8)		
	Ordinary shares	\$ 971.5	\$ 845.3
	Preference and preferred shares	219.4	242.1
	Total equity	1,190.9	1,087.4
	Long-term debt (Note 9)	1,118.8	1,101.3
		2,309.7	2,188.7
<b>Current Liabilities</b>			
	Cheques issued in excess of bank balances	22.1	29.3
	Short-term obligations (Note 10)	36.5	36.2
	Accounts payable and accrued liabilities	172.1	201.4
	Due to affiliated companies (Note 15)	.9	1.4
	Income taxes payable	40.7	40.5
	Dividends payable	23.1	21.8
	Unearned revenues	46.8	45.3
		342.2	375.9
Income Taxes Deferred		463.4	454.4

Commitments And Contingent Liabilities (Note 13)

**\$3,115.3** \$3,019.0

# Consolidated Statement Of Changes In Financial Position

For The Years Ended December 31

			1986	(\$ Millions	1985 s)
Cash From					
Operating Activities:	Operations:				
	Ordinary share earnings	\$	113.9	\$	97.5
	Add (deduct) items not involving a flow of cash:				
	Depreciation		280.8		264.0
	Income taxes deferred		9.0		29.2
	Allowance for funds used during construction		(13.5)		(13.7)
	Other, net		(4.9)		1.4
			385.3		378.4
	Less — Ordinary share dividends		79.8		76.1
			305.5		302.3
	(Increase) decrease in non-cash working capital (Note 12)		(32.0)		62.9
Cash From					
Financing Activities:	Ordinary shares issued		92.0		18.7
	Long-term debt issued		29.4		154.5
			121.4		173.2
	Redemptions or conversions of long-term debt and preferred shares		(46.1)		(42.9)
			75.3		130.3
Cash From Operating And Financing Activities		\$	348.8	\$	495.5
Cash Used In					
Investment Activities:	Gross capital expenditures	\$	360.9	\$	
	Increase in materials and supplies capitalized		3.3		10.0
	Salvage value of plant retired, net		(5.2)		(7.6)
	Allowance for funds used during construction		(13.5)		(13.7)
Cash Used In Investment Activities		\$	345.5	\$	357.2
Cash Position:			_		
	Net increase during the year	\$	3.3	\$	
	Beginning of year		(59.5)		(197.8)
	End of year	\$	(56.2)	\$	(59.5)
Represented By:	Taranagan, asah in satmant (A. ). (3)	•	00.7	Φ.	40.1
	Temporary cash investment (Note 10)  Bank indebtedness:	\$	23.7	\$	49.1
	Cheques issued in excess of bank balances		(22.1)		(20.2)
	Short-term bank indebtedness and		(22.1)		(29.3)
	promissory notes (Note 10)		(57.0)		(70.2)
	promissory notes (Note 10)	•	(57.8)	•	(79.3)
		\$	(56.2)	\$	(59.5)

# **Notes To Consolidated Financial Statements**

## 1. Summary Of Significant Accounting Policies

The accompanying consolidated financial statements have been prepared in accordance with accounting principles generally accepted in Canada, and in conformity with prevailing practices in the Canadian telecommunications industry. These statements conform in all material respects with International Accounting Standards.

The term "Company" is used to mean British Columbia Telephone Company and, where the context of the narrative permits or requires, its subsidiaries.

British Columbia Telephone Company is regulated by the Canadian Radiotelevision and Telecommunications Commission (CRTC). In its role as regulator, the CRTC sets allowable rates of return, approves equity financing, approves tariffs for certain of the Company's goods and services and periodically issues directives which affect the accounting treatment of specific items in the Company's accounts.

(a) Earnings Per Ordinary Share

Earnings per ordinary share have been computed based on the average number of shares outstanding each month during the period. Fully diluted earnings per ordinary share in 1985 reflected the potential full conversion of the \$2.32 convertible subordinate preferred shares. Effective July 1986, all the \$2.32 convertible subordinate preferred shares have been converted or redeemed.

(b) Consolidation

The consolidated financial statements include the accounts of the Company's wholly-owned subsidiaries, Microtel Limited (together with its wholly-owned subsidiaries, Viscount Industries Limited, and Microtel Pacific Research Limited), North-west Telephone Company (together with its wholly-owned subsidiary Telecom Leasing Canada (TLC) Ltd.), and Canadian Telephones and Supplies Ltd. The excess of the cost of shares of subsidiaries over the Company's equity at the date of acquisition is included in telecommunications property and is being amortized over periods not exceeding thirty years. Such amortization amounted to \$700,000 in 1986 (\$700,000—1985).

All significant intercompany transactions have been eliminated except for purchases of telecommunications equipment and supplies by British Columbia Telephone Company from Microtel Limited (Microtel) which are capitalized as equipment in the consolidated balance sheet at cost to the parent, and are included in manufacturing sales in the consolidated statement of earnings (*Note 15*). To the extent that any income on these sales has not been offset by depreciation and other operating expenses, it remains in consolidated earnings and retained earnings.

(c) Telecommunications Property

Telecommunications property is recorded at historical cost and includes certain payroll costs and general overheads applicable to the construction activity. In addition, the Company capitalizes an amount for the cost of funds used to finance construction. This allowance for funds used during construction is included in income by way of an offset against debt service costs. The capitalization rate (defined by the CRTC as the rate of return on average invested capital earned by the utility during the preceding fiscal year) was 11.22% in 1986 (11.17% — 1985). Such income is not realized in cash currently but will be realized over the service life of the property.

When depreciable telecommunications property is retired, the amount at which it has been carried is charged to accumulated depreciation.

(d) Depreciation

Depreciation rates for telecommunications property are determined by a continuing program of engineering studies for each class of property, according to year of placing in service and estimated useful life. Depreciation provisions are calculated on a straight-line basis using such rates. The composite depreciation rate was 7.49% for 1986 (7.41% — 1985).

Depreciation on manufacturing property is provided over the estimated useful lives of the assets using a straight-line basis. The composite depreciation rate was 7.33% for 1986 (8.90% — 1985).

## 1. Summary Of Significant Accounting Policies (continued)

#### (e) Investment In Telesat Canada

The investment in 330,000 common shares of Telesat Canada, representing 5.5% of the total outstanding shares, is recorded at original cost. There is no quoted market value for this investment, however, its estimated book value was \$9,000,000 as at December 31, 1986 (\$8,000,000 — 1985).

#### (f) Income Taxes

The Company and its subsidiaries use the deferral method of income tax allocation by providing deferred income taxes on all timing differences between accounting income and taxable income except for allowance for funds used during construction where no deferred tax is provided (*Note* 6).

#### (g) Translation Of Foreign Currencies

Trade transactions completed in foreign currencies are reflected in Canadian dollars at the rates prevailing at the time of the transactions. Debt payable in U.S. funds is reflected in the financial statements at the Canadian dollar equivalent at the rate of exchange prevailing at the balance sheet date.

Currency gains and losses are included in net earnings for the year except for gains and losses on long-term debt which are amortized over the remaining periods to maturity of the related issues (*Note 5*).

The Company's total foreign currency indebtedness as at December 31, 1986 was \$67,000,000 U.S. (\$75,700,000 U.S. — 1985). During 1986, the Company entered into an agreement to purchase in 1991, \$25,000,000 U.S. at a fixed Canadian dollar exchange rate.

#### (h) Research And Development

Product development expenditures which in management's opinion result in identifiable telecommunications operations assets have been deferred. Such deferred expenditures amounted to \$5,900,000 at December 31, 1986 (\$5,400,000 — 1985) and will be amortized over a period not to exceed the expected life of the related products.

All other expenditures for research, development and improvement of new and existing products and services are expensed as incurred. The amount expensed in 1986 was \$22,500,000 (\$17,300,000 — 1985).

#### (i) Leases

Leases are classified as capital or operating depending upon the terms of the contracts.

Where the Company is the lessee, asset values recorded under capital leases are amortized on a straight-line basis over the life of the lease. Obligations recorded under capital leases are reduced by rental payments net of imputed interest. Where the Company is the lessor, it acts as a financing intermediary. Finance income derived from these financing leases is recorded so as to produce a constant rate of return over the terms of the leases.

Long-term lease rental agreements on equipment leased to customers are accounted for as operating leases. Rental income is recognized as service revenue over the term of the lease, generally five or ten years. The equipment is depreciated in accordance with existing depreciation policy.

## 2. Operating Revenues – Telecommunications Operations

	1986	Millions)
Local service Long distance service Other	\$ 477.4 772.5 73.7	\$ 459.0 705.7 68.1
Less — uncollectible operating revenues	1,323.6 15.6	1,232.8 15.8
	\$1,308.0	\$1,217.0

3. Operating Expenses – Telecommunications			1986	(\$ Millions)	1985
Operations	Operations Depreciation Provincial, municipal and other taxes	\$	600.5 266.9 54.9	\$	569.3 250.6 56.1
		\$	922.3	\$	876.0
4. Other Income – Net –  Manufacturing Operations	In 1985 other income of \$10.8 million is the net of non-recuritems. Included are the withdrawal of surplus pension plan million) and a gain on disposal of property (\$3.2 million) ne costs (\$15.1 million) relating to downsizing and relocation a	con tted	tribution against	ns (\$22.7	
5. Debt Service Costs - Net			1986	(\$ Millions,	1985
	Interest on long-term debt Other interest Amortization of unrealized	\$	124.9 3.8	\$	118.8 9.6
	deferred losses on foreign exchange Amortization of issue costs		5.9 1.4		4.8 1.3
	Less — Allowance for funds used		136.0		134.5
	during construction  — Service charges on overdue accounts		13.5 5.2		13.7 4.5
		\$	117.3	\$	116.3
6. Income Taxes			1986	(\$ Millions)	1985
	Current — Federal — Provincial Deferred	\$	92.1 39.1 11.0	\$	72.7 30.1 6.3
		\$	142.2	\$	109.1
	A reconciliation of the Canadian statutory income tax rate to the effective income tax rate is as follows:		1006		1985
	Combined basic federal and provincial income tax rate		1986 53.8%		52.9
	Allowance for funds used during construction Other		(1.9) .2		(3.2
	Effective income tax rate per Consolidated Statement of Earnings		52.19	%	48.5

7. Inventories – Manufacturing Operations	Inventories are valued at the lower of	cost and net realiz	zable va	1986	(\$ Millions)	1985 )
	Finished goods Work in process Raw materials and other		\$	8.5 12.2 17.2	\$	10.7 9.5 21.1
			\$	37.9	\$	41.3
8. Equity	(a) Details Of Shareholders' Equity	,		***		
				1986	(\$ Millions)	1985
	Ordinary					
	Ordinary Shares without par value: 48,059,623 shares outstanding (44,604,381 — 1985) Retained earnings Contributed surplus	Å.	\$	678.2 289.4 3.9	\$	585.4 256.1 3.8
				971.5		845.3
	Preference And Preferred	Redemption Premium (Note 8e)				
	\$2.32 Cumulative Redeemable Convertible Subordinate Preferred Shares Par Value of \$25 Each Cumulative Preference And Prefered Shares		,	_		.6
	Par Value of \$100 Each 6% Preference 4%% Preferred 4½% Preferred 4¾% Preferred 4¾% Preferred (Series 1956) 5.15% Preferred 5¾% Preferred	10.0% 4.0% 4.0% 5.0% 4.0% 5.0% 4.0%		1.0 6.0 5.0 7.5 7.5 12.0 10.0		1.0 6.0 5.0 7.5 7.5 12.0 10.0
	6% Preferred Par Value of \$25 Each 4.84% Preferred	5.0% 4.0%		4.5		4.5 20.0
	6.80% Preferred 7% Preferred 7.04% Preferred 7.40% Preferred 7.65% Preferred	6.0%  5.75% 3.0% 2.0%		10.0 20.0 39.5 26.4		10.0 20.0 20.0 41.0 27.0
	11.24% Preferred	5.0%		50.0		50.0
				219.4		242.1
	Takal Carridge		M-4	1 100 0	Φ4	007 4

#### (b) Authorized Capital

**Total Equity** 

The Company is permitted, subject to directors' and shareholders' approval, to issue shares with or without par value up to the nominal amount of \$1,250,000,000. As at December 31, 1986 the total authorized share capital of the Company was \$1,000,000,000 (\$1,000,000,000 — 1985).

\$1,190.9

\$1,087.4

#### 8. Equity (continued)

#### (c) Changes During 1986

Ordinary shares

- 2,950,000 shares were issued in June 1986 for \$80,388,000 (nil 1985).
- 41,520 shares were issued during 1986 on conversion of 20,760 \$2.32 convertible subordinate preferred shares (5,454 on conversion of 2,727 shares 1985).
- 460,128 shares (591,174 1985) were issued during 1986 for \$11,778,000 (\$12,937,000 1985) through the Dividend Reinvestment and Share Purchase Plan.
- 3,594 shares were issued during 1986 through the Employee Share Purchase Plan at a price of \$22.73 per share (319,133 shares at a price of \$17.79 per share 1985).

Preferred shares

- the Company redeemed 800,000 7% preferred shares in 1986 (100,000 1985) in the amount of \$20,000,000 (\$2,500,000 1985).
- the Company redeemed 60,000 7.40% preferred shares in 1986 (30,000 1985) in the amount of \$1,500,000 (\$750,000 1985).
- the Company redeemed 20,100 7.65% preferred shares in 1986 (40,200 1985) in the amount of \$503,000 (\$1,005,000 1985). The Company had redeemed an additional 20,100 shares in 1985 in the amount of \$503,000 to reduce its 1986 purchase obligations.
- the Company redeemed 3,411 \$2.32 convertible subordinate preferred shares in 1986 (nil 1985) in the amount of \$85,000 (nil 1985) and the remainder were converted into ordinary shares.

#### (d) Ordinary Shares Reserved

At December 31, 1986 the following shares remained reserved:

- 1,321,805 shares under the Company's Employee Share Purchase Plan (ESPP) and the Long-Term Incentive Share Option Plan (LISOP). The purchase price per share under the ESPP will be the lower of \$22.725 or 90% of the average market price on the last day of the purchase period February 27, 1987, but not less than fully diluted book value of \$18.95 at the commencement of the purchase period. During 1986, options to purchase 69,900 ordinary shares were issued to key Company employees under the terms of the LISOP. The options permit the purchase of shares during the period February 19, 1987 to February 19, 1991 at a price of \$25.75 per share.
- 1,145,016 shares for issuance under the Dividend Reinvestment and Share Purchase Plan as approved by the CRTC on October 28, 1982. The purchase price for the plan is based on the average market price for the five days preceding the investment date.

## (e) **Preferred Share Redemption Requirements And Purchase Obligations**Redemption requirements or purchase obligations apply to three issues:

- 7.40% preferred shares are subject to a purchase obligation requiring the Company to make all reasonable efforts to purchase in each 12 month period 60,000 shares at a price not exceeding \$25 per share excluding costs of purchase.
- 7.65% preferred shares are subject to a purchase obligation requiring the Company to make all reasonable efforts to purchase in each 12 month period 40,200 shares at a price not exceeding \$25 per share excluding costs of purchase.
- 11.24% preferred shares are subject to (a) a purchase obligation requiring the Company to make all reasonable efforts to purchase in each 3 month period 15,000 shares at a price not exceeding \$25 per share excluding costs of purchase and (b) a requirement on the part of the Company to redeem on June 15, 1990 any shares tendered on or before May 15, 1990 at a price of \$25 per share. Commencing July 1, 1990 and thereafter, the Company shall make all reasonable efforts to purchase 4% per annum of the shares outstanding immediately after the June 15, 1990 redemption at a price not exceeding \$25 per share excluding costs of purchase.

Other issues are redeemable at the stated redemption premium at the Company's option.

9. Long	g-Term	<b>Debt</b>
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#### (a) **Details Of Long-Term Debt**

	1986	1985
	1900	(\$ Millions)
British Columbia Telephone Company		
First Mortgage Bonds		
Series J 53/4% due July 15, 1986	\$ —	\$ 20.0
Series K 55%% due April 15, 1988	20.0	20.0
Series L 63/4% due October 15, 1989	30.0	30.0
Series M 6%% due March 15, 1991	30.0	30.0
Series N 91/8% due April 1, 1990	3.3	3.3
Series O 95/8% due November 15, 1992	18.0	18.0
Series P 91/8% due November 15, 1992	.5	.5
Series Q 81/4% due March 1, 1994	35.0	35.0
Series S 71/8% due November 15, 1995	25.0	25.0
Series T 85/8% due October 15, 1993	40.0	40.0
Series U 81/8% due November 1, 1996		
(\$20,000,000 U.S.)	27.6	28.0
Series V 9% due October 1, 1997	40.0	40.0
Series X 91/4% due April 15, 1998	35.0	35.0
Series Y 11% due January 15, 1996	45.0	45.0
Series AA 101/4% due April 1, 1995	30.0	30.0
Series AC 10½% due February 1, 1982-96	00.0	00.0
(\$21,500,000 U.S.)	29.6	32.4
Series AD 101/4% due October 15, 2001	60.0	60.0
Series AE 9.70% due June 15, 1999	50.0	50.0
Series AF 97/8% due November 1, 2003	75.0	75.0
Series AG 141/4% due April 1, 1991	74.2	75.0
Series AH 16%% due April 1, 1992	99.0	100.0
Series Al 171/4% due September 1, 1988	50.0	50.0
Series AK 121/4% due September 1, 1999	70.0	70.0
Series AL 11.35% due November 15, 2005	125.0	125.0
	1,012.2	1,037.2
Mortgage payable		
Issued at 12½% due April 30, 1989	11.6	11.6
Promissory notes and bank loans		
Amount reclassified (Note 10)	30.9	23.0
Issued at varying rates of interest from	00.0	20.0
8.70% to 15.40% and maturing on		
varying dates from 1987 to 1991	23.9	15.2
varying dates nom root to root		
Advantage of the second	66.4	49.8
Microtel Limited		
Interest-rate conversion and credit agreements		
with effective fixed rates of interest	10.0	
— 10.81% due 1988	10.0	00.0
— 12.1% due 1990	20.0	20.0
	10.0	3.8
— 10.98% due 1992		
— 10.98% due 1992 Other at varying rates of interest from	2	
— 10.98% due 1992	.3	
— 10.98% due 1992 Other at varying rates of interest from 6.0% to 8.25%	40.3	24.2
— 10.98% due 1992 Other at varying rates of interest from		24.2
— 10.98% due 1992 Other at varying rates of interest from 6.0% to 8.25%  Amounts due under capitalized leases  Total Long-Term Debt	40.3 23.7 1,142.6	24.2 19.0 1,130.2
— 10.98% due 1992 Other at varying rates of interest from 6.0% to 8.25%  Amounts due under capitalized leases	40.3 23.7	.4 24.2 19.0 1,130.2 28.9

#### 9. Long-Term Debt (continued)

#### (b) First Mortgage Bond Issue Requirements

The Company's telecommunications property is subject to liens under the Deed of Trust and Mortgage under which the First Mortgage Bonds are issued. The Deed of Trust and Mortgage requires either an annual sinking fund payment of 1% of the principal amount of bonds outstanding or the pledge of additional unmortgaged property in the amount of 1½% of the principal. In 1986, sinking fund payments were made in respect of the Series AG and AH First Mortgage Bonds and additional unmortgaged property was pledged in respect of all other outstanding bonds. Additional First Mortgage Bond issues also must meet the interest coverage ratio standards specified under the Deed of Trust and Mortgage.

(c) Redemption/Retraction Provisions

The First Mortgage Bonds, except for Series AG and AH, may be redeemed at the option of the Company prior to maturity at various premiums to a maximum of 10.65%. Such redemptions, except for Series AC, Al and AK as noted below, cannot be made if the funds borrowed for refunding purposes have an interest cost that is less than the interest cost of the bonds redeemed.

The Series AC Bonds are redeemable at the option of the Company on and after March 1, 1986 at a premium of 4.95%.

The Series Al Bonds are redeemable at the option of the Company on and after September 1, 1987 at a premium of ½%.

The Series AK Bonds are retractable at the option of the holder on February 15, 1989 and 1994, at which dates the Company has the option to set a new rate of interest or to redeem the bonds.

(d) Long-Term Debt Maturities

The Series AC Bonds mature serially in the amount of \$1,710,000 U.S. on February 1, in each of the years 1982 to 1995 and the remaining \$6,060,000 U.S. matures on February 1, 1996.

A total of \$91,416,000 of the Series AH Bonds has been extended for a further five year term maturing April 1, 1992.

The total long-term debt maturities during each of the next five years are:

	(\$ minors)
1987	\$ 16.3
1988	\$ 89.8
1989 (Excluding Series AK)	\$ 50.5
1990	\$ 30.3
1991	\$108.2

#### (e) Promissory Notes

The promissory notes are issued to obtain funds for general corporate purposes including the cost of extension and improvements to the plant and properties of the Company.

These borrowings will be repaid from the proceeds of long-term financings. The Company has long-term agreements for revolving loan facilities and at December 31, 1986, the agreements totalled \$130,000,000 (\$172,000,000 — 1985). Drawdowns under the agreements are by way of promissory notes issued at either fixed or floating interest rates for periods of up to five years. Short-term obligations (Note 10) have been reduced by \$30,900,000 (\$23,000,000 — 1985) to reflect these arrangements.

(\$ Millions)

10. Short-Term Obligations	Amounts falling due for redemption within one year inclupending permanent financing are as follows:	uding short-term in	debtedness
		<b>1986</b> (\$ A	1985 Millions)
	Bank loans, 9.75% interest Bank loans (\$6,521,000 U.S.), 6.53% to	20.6	7.4
	8.00% interest Promissory notes, current maturities,	9.0	35.3
	5.80% to 12.75% interest	28.2	36.6
	Less: Amount reclassified as long-term	57.8	79.3
	debt (Note 9)	30.9	23.0
		26.9	56.3
	First Mortgage Bonds, current maturities ( <i>Note 9</i> ) Series J 5¾% Series AC 10½% (\$3,420,000 U.S.)	\$ <del>_</del>	\$ 20.0 2.4
	Series AH 16%% Current maturities of long-term debt of	7.6	
	subsidiaries Amounts due under capitalized equipment leases	4.0 7.5	6.4
		23.8	28.9
	Amounts held under Employee Share Purchase Plan and Dividend Reinvestment Plan	9.5	.1
		60.2	85.3
	Less: Temporary cash investment to be applied to maturing promissory notes	23.7	49.1
		\$ 36.5	\$ 36.2
	Short-term obligations are included in total capitalization computing capitalization ratios and rates of return on ca		poses in
11. Lines Of Credit	At December 31, 1986, the Company had in place aggre \$503,700,000 (\$481,200,000 — 1985). The Company may with chartered banks at least equivalent to the aggregate outstanding.	aintains unused lin	es of credit
12. Working Capital		1986 (\$ A	1985 (fillions)
	(Increase) decrease in current assets: Accounts receivable Inventories	\$(16.7) 3.4	\$(21.9) 18.2
	Prepaid expenses Increase (decrease) in current liabilities:	(1.2)	11.9
	Accounts payable and accrued liabilities Income taxes payable	(29.3) .2	18.7 39.3
	Other non-cash current liabilities	11.6	(3.3)
	(Increase) decrease in non-cash working capital (Increase) decrease in cash working capital Working capital deficiency:	(32.0) (16.2)	62.9 (9.3)
	— beginning of year	96.0	42.4
	— end of year	\$ 47.8	\$ 96.0

## 13. Commitments And Contingent Liabilities

- (a) The Company estimates Telecommunications construction programs for additional plant and facilities to cost \$331,300,000 in 1987. Substantial purchase commitments have been made in connection with these programs.
- (b) The Company was reassessed by Revenue Canada for the years 1979 and 1980. The notices of reassessment deny certain Scientific Research claims by the Company and require payment of additional income taxes and interest totalling \$1,500,000 for those years. If the years subsequent to 1980 had been included in the reassessment, the additional tax and interest would cause retained earnings to be reduced by a further \$11,600,000.

In the opinion of tax counsel, the Company has a strong basis to reverse the 1979 and 1980 reassessments and it is therefore treating the \$1,500,000 as recoverable in the consolidated Balance Sheet at December 31, 1986. Consequently, no provision has been made in the Company's accounts at December 31, 1986 for any additional taxes relative to Scientific Research subsequent to 1980.

- (c) The Company has provided guarantees regarding the supply of equipment for the North Warning System project by its subsidiary company, Microtel. The guarantees provide for the full performance and fulfillment of all obligations arising from the contract.
- (d) The Company occupies leased premises in various centres across Canada and has land and equipment under operating leases expiring in periods from one to eighty-four years. Future minimum lease payments are:

		(\$1011110113)
1987	· · · · · · · · · · · · · · · · · · ·	\$11.9
1988 1989 1990		\$ 8.3
1989		\$ 6.2
1990		\$ 4.8
1991		\$ 2.9

#### (e) See also Note 9 and Note 14.

#### 14. Pension Plans

The Company and the Union maintain pension plans covering all regular full-time employees in both Telecommunications and Manufacturing Operations.

The Union sponsored pension plans for bargaining unit employees in Telecommunications Operations require the Company to contribute a fixed percentage of employee gross earnings to trust funds.

Actuarial studies are prepared for Company sponsored plans at least every three years and the Company pays into trust funds the annual accrued pension costs as determined by the actuary. Experience gains from the Company sponsored plans in Manufacturing and Telecommunications are used to eliminate current service costs. Shortfalls, if any, due to variations from expectation, obligations arising from plan amendments and changes in actuarial assumptions, are funded and amortized over periods not exceeding 15 years as recommended by the actuary.

The Pension Benefits Standards Act, which became effective on January 1, 1987 and the recommendations of the Canadian Institute of Chartered Accountants, will have an effect on the Company sponsored pension plans. The Company will implement these changes in 1987.

Based on the latest actuarial reports of the Company sponsored pension plans, which used an estimate of the accrued pension obligations and market related value for assets valuation, a comparison of the plan assets and plan obligations is as follows:

	1986	1985
	(\$ Mi	Ilions)
Actuarial value of assets Actuarial value of obligations	\$ 406.6 405.2	\$ 343.9 347.0
Net surplus (unfunded liability)	\$ 1.4	\$ (3.1)

The above surplus (unfunded liability) is net of surplus funds in the amount of \$17,500,000 (\$15,300,000 — 1985).

The total pension contribution amounted to \$32,900,000 in 1986 (\$7,300,000 in 1985 after withdrawal of \$22,700,000 surplus contributions from its pension plans by the Manufacturing Operation).

## 15. Related Party Transactions

Transactions with related parties (all affiliates of GTE Corporation) for the year ended December 31, 1986 were purchases and sales of telecommunications equipment and supplies (*Note 1*), directory advertising commissions, royalties on equipment manufactured under licence and payments for services rendered under cost-sharing agreements. Approximately 52% (61% — 1985) of the sales and 12% (16% — 1985) of the purchases of Microtel were to and from related parties. Such sales include \$67,900,000 to the Company in 1986 (\$75,800,000 — 1985). Microtel sales of telecommunications equipment to the Company are at prices and terms as low as those offered to Microtel's most favoured customers for like materials and services under comparable conditions.

In 1985, a joint venture involving the Company's management pension fund and a property development and construction company acquired a 10-acre office and manufacturing site from the Company's subsidiary, Microtel, for \$6,000,000.

## 16. Industry Segments Information

British Columbia Telephone Company and its subsidiary companies operate principally in two business segments:

1. Telecommunications operations, which include local exchange and long distance telephone services, transmission of facsimile and data, lease financing, other telecommunications services and sales; and

2. Telecommunications equipment manufacturing, which includes research and development and sales of telecommunications equipment, training, engineering, installation services and distributed products.

The following table sets forth revenues, operating profits and supplementary data for the years ended December 31, 1986 and 1985 for each of the Company's business segments:

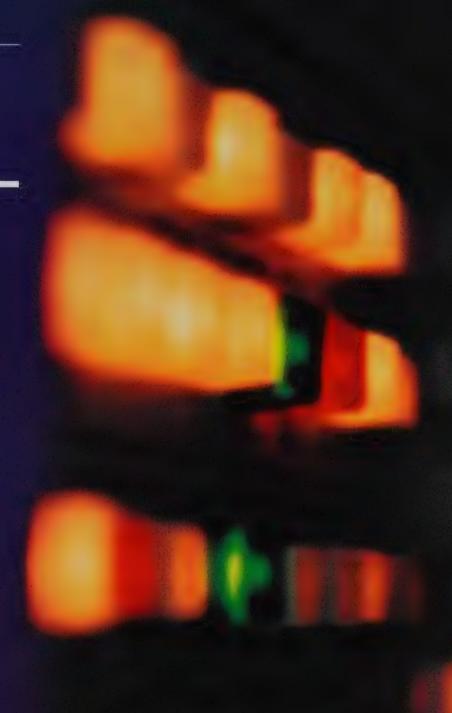
•						
	Telecomm Opera		Manufa Opera		Consol Opera	
	1986	1985	1986 (\$ /	1985 Millions)	1986	1985
Sales to customers Inter-segment sales	\$1,308.0 —	\$1,217.0 —	\$102.8 67.9	\$ 91.7 75.8	\$1,410.8 67.9	\$1,308.7 75.8
Total revenues	1,308.0	1,217.0	170.7	167.5	1,478.7	1,384.5
Segment operating profit Interest charges Income taxes	385.7 (113.5) (141.7)	341.0 (109.9) (113.3)	4.3 (3.8) (.5)	.3 (6.4) 4.2	390.0 (117.3) (142.2)	341.3 (116.3) (109.1)
Net earnings (loss)	\$ 130.5	\$ 117.8	\$ <b>—</b>	\$ (1.9)	\$ 130.5	\$ 115.9
Identifiable assets	\$2,982.4	\$2,892.9	\$132.9	\$126.1	\$3,115.3	\$3,019.0
Capital expenditures	\$ 346.4	\$ 359.1	\$ 14.5	\$ 9.4	\$ 360.9	\$ 368.5
Depreciation and amortization	\$ 266.9	\$ 250.6	\$ 6.9	\$ 7.1	\$ 273.8	\$ 257.7

Telecommunications operations are conducted in the Province of British Columbia. Manufacturing operations have plants located in the Provinces of British Columbia and Ontario. Export market sales were 35.1% of manufacturing sales to the public in 1986 (30.7% – 1985).

#### 17. Prior Year Presentation

The 1985 amounts have been reclassified, where applicable, to conform with the 1986 presentation.

## Financial Supplement



Paying our owners... Negotiated dividend cheque files come under review in Treasury.



# Financial Supplement

Quarterly Financial Data	Three Months Ended	March 31	June 30 Sept. 30 (\$ Millions)		Dec. 31	Total 1986	
<b>Telecommunications Operations</b>							
	Operating revenues	\$312.9	\$324.3	\$333.3	\$337.5	\$1,308.0	
	Operating expenses	227.3	230.9	235.1	229.0	922.3	
	Telecommunications						
	operating earnings	85.6	93.4	98.2	108.5	385.7	
<b>Manufacturing Operations</b>							
	Sales	39.9	34.9	30.2	65.7	170.7	
	Costs and expenses	37.2	35.6	36.9	56.7	166.4	
	Manufacturing operating						
	earnings (loss)	2.7	(.7)	(6.7)	9.0	4.3	
<b>Combined Operating Earnings</b>		88.3	92.7	91.5	117.5	390.0	
	Debt service costs	29.2	30.6	24.4	33.1	117.3	
	Earnings before income taxes	59.1	62.1	67.1	84.4	272.7	
	Income taxes	30.4	31.9	34.7	45.2	142.2	
	Net earnings	28.7	30.2	32.4	39.2	130.5	
	Less — Preference and						
	preferred share dividend	s <b>4.3</b>	4.1	4.1	4.1	16.6	
Ordinary Share Earnings		\$ 24.4	\$ 26.1	\$ 28.3	\$ 35.1	\$ 113.9	
Earnings Per Ordinary Share		\$ .54	\$ .59	\$ .60	\$ .73	\$ 2.46	
Average Ordinary Shares Outstanding (Thousands)		44,710	44,827	47,464	48,051	46,263	

#### **Current Cost Reporting**

In December 1982, the Accounting Standards Committee of the Canadian Institute of Chartered Accountants (CICA) issued a recommendation, Section 4510 "Reporting the Effects of Changing Prices", that major Canadian corporations disclose current cost information as supplementary financial information in their 1983 and subsequent annual reports on an experimental basis.

The committee felt that during prolonged periods of significant inflation, there was a need for information about the impact of changing prices on the financial position and operating results of an enterprise.

In its Annual Reports, 1983 to 1985, the Company has provided unaudited Current Cost information under the Financial Supplement section pursuant to the CICA recommendation. In order to provide such information many subjective assumptions have to be made. A survey of report users indicated that this information was seldom used. Furthermore, being a regulated utility, the Company's rate of return and revenues are based on historical costs rather than on current costs.

For these reasons, the Company has decided to discontinue Current Cost Reporting in the Annual Report.

<b>Employee Costs</b>		Telecommu 1986	unications <sup>()</sup> 1985	1986	facturing 1985 Aillions)	Cons <b>1986</b>	olidated 1985
Total Employee Costs Analyzed As Follows:		\$560.0	\$532.1	\$ 85.8	\$ 68.5	\$645.8	\$600.6
Salaries And Wages As Payment For:	Time on the job	\$390.5	\$377.6	\$ 66.7	\$ 74.4	\$457.2	\$452.0
	Vacations and holidays	77.8	72.1	10.9	8.5	88.7	80.6
	Education Centre training	8.8	5.9	.1	.3	8.9	6.2
	Other	12.8	11.5	1.1	2.2	13.9	13.7
		99.4	89.5	12.1	11.0	111.5	100.5
	Total Salaries						
	And Wages	489.9	467.1	78.8	85.4	568.7	552.5
Related Costs:	Company funding to pension plans Group medical/	32.2	30.0	. , . <b>7</b>	(22.7)	32.9	7.3
	dental benefit payments	10.7	9.9	2.1	2.1	12.8	12.0
	Other employee benefits	9.0	8.8	1.2	.8	10.2	9.6
	Canada Pension Plan/Quebec Pension Plan	5.9	5.4	.9	.9	6.8	6.3
	Unemployment Insurance	11.0	9.8	1.6	1.6	12.6	11.4
	Workers' Compensation	1.3	1.1	.5	.4	1.8	1.5
	Total Related Costs	70.1	65.0	7.0	(16.9)	77.1	48.1
	Total	\$560.0	\$532.1	\$ 85.8	\$ 68.5	\$645.8	\$600.6
Taxes Levied By Governments In Canada					19	<b>86</b> (\$ Millic	1985 ons)
	Income taxes Federal Provincial				\$ 99 42	9.8 2.4	\$ 77.1 32.0
	Property and machin Capital taxes Payroll taxes (Note)	nery taxes			;	9.6 3.3 1.2	42.2 3.2 19.3
	ayron taxes						13.3

NOTE: Includes amounts capitalized

## **Consolidated Five-Year Statistics**

#### Selected Income Items

(\$ Millions)

Telecommunications operating revenues

Telecommunications operating expenses

Salaries and wages expense

Provincial, municipal and other taxes

Other operating expense

Depreciation

Manufacturing sales

Manufacturing cost of sales

Manufacturing selling and administrative expenses (Note)

Combined operating earnings

Debt service costs

Income taxes

Preference and preferred dividends

Ordinary share earnings

Ordinary share dividends

#### **Financial Ratios**

Earnings per ordinary share

Dividends declared per ordinary share

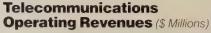
Equity per ordinary share

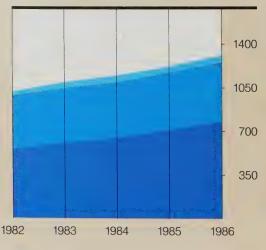
Return on average ordinary share equity

Return on average invested capital

Ratio of debt to total capitalization

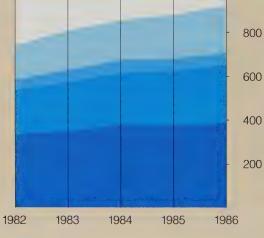
NOTE: 1985 includes Other income — net, \$10.8 million.



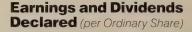


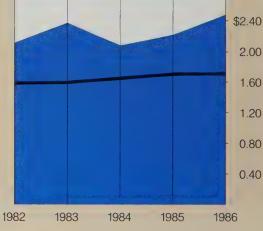
## **Operating Expenses** (\$ Millions)

**Telecommunications** 

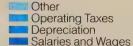


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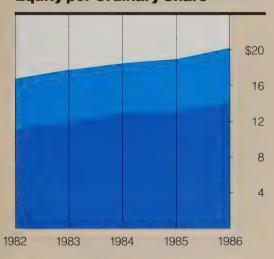




Earnings Dividends

	1986		1985		1984			1983		1982	
¢4	200.0	<b>Φ</b> 1	017.0	ф.	1470		<b>ተ</b> ተ	001.2		¢1,000,4	
<b>ب</b> ا ت	,308.0	ФТ	,217.0	Ф	,147.8		ΦΙ	,091.3		\$1,009.4	
	922.3		876.0		851.3			806.4		741.3	
	384.5		371.3		380.0			349.1		331.3	
	54.9		56.1		59.8			57.0		50.4	
	216.0		198.0		179.0			179.2		157.8	
	266.9		250.6		232.5			221.1		201.8	
	470.7		407.5		470.4			000 5		0.40.0	
	170.7		167.5		170.4			206.5		243.6	
	136.6		148.2		146.0			170.7		209.5	
	29.8		19.0		28.6			23.7		21.8	
	390.0		341.3		292.3			297.0		280.4	
	117.3		116.3		107.4			96.0		107.8	
									*		
	142.2		109.1		82.4			93.9		83.7	
	16.6		18.4		20.4			20.9		16.7	
	113.9		97.5		82.1			86.2		72.2	
	79.8		76.1		66.1	*	,	58.0		54.8	
\$	2.46	\$	2.21	\$	2.07		\$	2.36		\$ 2.11	
\$	1.72	\$	1.72	\$	1.66		\$	1.60		\$ 1.60	
	20.21		18.95	\$	18.43		\$	17.78		\$ 16.83	
Ψ	12.65%	Ψ	12.01%	Ψ	11.52%		Ψ	13.77%		12.81%	
	11.24%		10.86%		10.68%			11.18%		11.05%	
	49%		51%		52%			54%		56%	

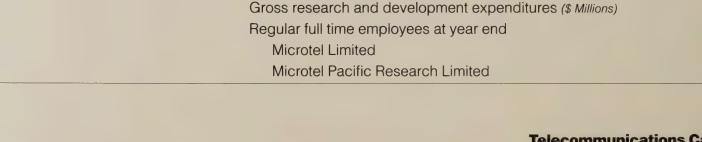
#### **Equity per Ordinary Share**



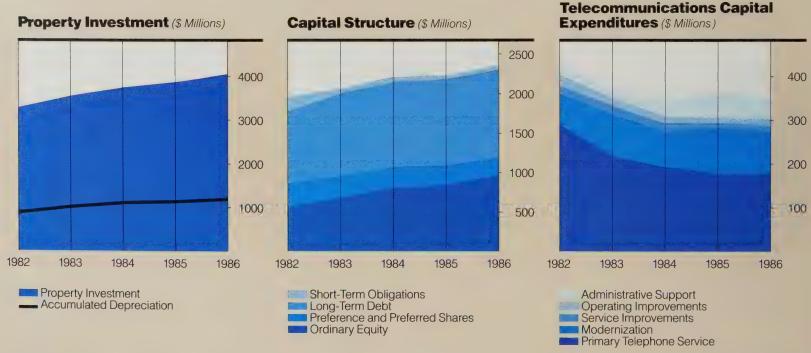
Retained Earnings
Paid-in Capital

# Consolidated Five-Year Statistics

#### **Selected Balance Sheet Items** (\$ Millions) Total property, at cost Accumulated depreciation Total capitalization Short-term obligations Long-term debt Preference and preferred shares Ordinary share equity **Telecommunications Statistics** Gross capital expenditures (\$ Millions) Customer access lines in service (Thousands) Percent electronic switched customer lines Net property investment per customer access line (\$) Local calls completed (Millions) Long distance calls completed (Millions) Regular full time employees at year end Number of shareholders at year end **Manufacturing Statistics**

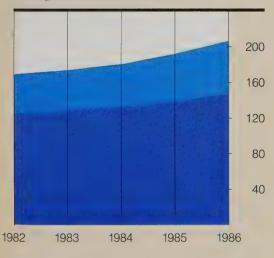


Domestic sales (\$ Millions)
Export sales (\$ Millions)



1986	1985	1984	1983	1982	
<b>*</b> 4.040.0	<b>#0.050.7</b>	Φ0.71C.C	ΦΩ <b>Γ</b> ΩΩ Ω	<b>\$0.055.5</b>	
\$4,040.8	\$3,856.7	\$3,716.6	\$3,529.0	\$3,255.5	
1,227.0	1,168.9	1,131.4	1,041.2	907.9	
2,346.2	2,224.9	2,213.7	2,059.2	1,952.8	
36.5	36.2	49.7	47.1	170.4	
1,118.8	1,101.3	1,096.5	1,060.5	924.0	
219.4	242.1	262.9	272.7	280.7	
971.5	845.3	805.1	678.9	577.7	
\$ 346.4	\$ 359.1	\$ 338.9	\$ 371.8	\$ 424.8	
1,579	1,525	1,475	1,441	1,400	
87.3%	69.7%	50.5%	40.5%	39.9%	
\$ 1,719	\$ 1,734	\$ 1,723	\$ 1,701	\$ 1,652	
4,139.7	3,718.8	3,639.6	3,229.2	3,140.0	
207.1	192.2	180.2	173.5	168.4	
13,361	13,634	13,973	14,311	14,926	
28,192	30,009	32,045	29,949	27,692	
\$ 134.6	\$ 139.4	\$ 142.8	\$ 181.4	\$ 208.8	
\$ 36.1	\$ 28.1	\$ 27.6	\$ 25.1	\$ 34.8	
\$ 27.4	\$ 26.1	\$ 23.6	\$ 15.4	\$ 13.8	
1,873	1,925	2,284	2,187	2,638	
351	304	319	2,107	2,038	
331	304	313	231	210	

#### **Long Distance Calls (Millions)**



Out of Province
Within Province



Getting the money in ...
Customer remittances
are recorded in the
centralized customer
payment section.

## Shareholder Information

	1986	1985
Number of ordinary shareholders	16,992	17,719
Number of shares outstanding at December 31	48,059,623	44,604,381
Volume of shares traded	7,140,751	7,999,388
The Toronto Stock Exchange Price Range (High-Low)	\$291/4-241/2	\$271/8-211/4

#### **Principal Ownership**

The Company's outstanding ordinary shares totalled 48,059,623 as at December 31, 1986.

Anglo-Canadian Telephone Company of Montreal (a wholly-owned subsidiary of GTE Corporation), was at December 31, 1986 the owner of 24,066,272 shares, or 50.08% of the total ordinary shares outstanding.

## Dividend Reinvestment And Share Purchase Plan

The Company maintains a plan whereby holders of all classes of shares can elect to acquire ordinary shares through automatic reinvestment of dividends and investment of optional contributions. The Plan provides a discount of 5% on the price of ordinary shares purchased with reinvested ordinary share dividends and allows for optional contributions of up to \$5,000 per calendar quarter for the purchase of additional ordinary shares. For an Offering Circular explaining the Plan, please write to: Investor Relations, 19th Floor, 3777 Kingsway, Burnaby, B.C. V5H 3Z7. Residents in the Vancouver area may also call 432-2413, while residents elsewhere in Canada may call free of charge 1-800-663-9405.

#### **Ordinary Share Dividends**

Dividends are payable quarterly on the first day of January, April, July and October. In 1986, dividends declared amounted to \$.43 per share for each quarter, for an annual total of \$1.72.

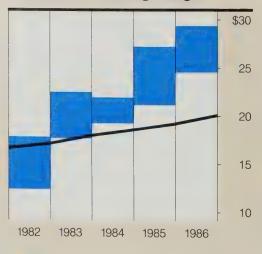
#### **Market Trading**

Shares are listed for trading on the Toronto, Montreal and Vancouver Stock Exchanges.

**Transfer Agent And Registrar** 

Montreal Trust Company

## **Equity per Ordinary Share** and Market Trading Range



TSE Price Range
Equity per Share

Federal Government Valuation Day Value (December 22, 1971) **\$12.75**/**Share** 

#### **Directors**



(a) Gordon F. MacFarlane

Chairman and Chief Executive Officer British Columbia Telephone Company Burnaby, B.C.

(b) Barbara J. Rae<sup>1</sup>

President Office Assistance (Canada) Ltd. Vancouver, B.C.

(c) **James L. Johnson**<sup>2</sup> President & Chief Operating Officer GTE Corporation Stamford, Connecticut

(d) W. Robert Wyman<sup>2</sup>

Chairman Pemberton Houston Willoughby Bell Gouinlock Inc. Vancouver, B.C.

(e) Gerald H. D. Hobbs<sup>2</sup>

Private Investor Vancouver, B.C

(f) Justin V. Harbord<sup>1</sup>

Company Director Victoria, B.C.



(g) M. Rendina K. Hamilton<sup>3</sup> Barrister and Solicitor

Kelowna, B.C. (h) John W. Pitts1

President and Chief Executive Officer MacDonald, Dettwiler and Associates Ltd. Richmond, B.C.

(i) Victor F. MacLean<sup>3</sup>

Company Director Vancouver, B.C.

(j) Allan L. Rayfield

Senior Vice-President, GTE Corporation and President, GTE Products and Systems, GTE Service Corporation Stamford, Connecticut

(k) Horace B. Simpson<sup>3</sup>

Director Okanagan Skeena Group Ltd. Kelowna, B.C.

Member of:

- 1. Audit Committee
- 2. Salary Committee
- 3. Pension Trust Committee





## **Officers**



Gordon F. MacFarlane
Chairman and Chief Executive Officer

- (a) **Terence F. Heenan**President and Chief Operating Officer
- (b) **Betty J. Rumford**Assistant Secretary
- (c) **Colin G. Patterson** Vice-President Corporate Development
- (d) **Leo J. Dooling**Vice-President
  Revenue Requirements & Comptroller
- (e) **J. Neil Stewart** *Treasurer*
- (f) **Brian A. Canfield** Vice-President Technical Support
- (g) **Roy A. Osing**Vice-President
  Network Marketing
- (h) W. K. (Bill) McCourt Vice-President and Area General Manager — Burrard



- (i) **D. Barry McNeil** Vice-President Corporate Finance
- (j) **Robert H. Stevens** Vice-President Supply, Transportation and Buildings
- (k) **E. Lynn Patterson** Vice-President Business Telecom Equipment
- (I) James A. MacInnes Vice-President Corporate Communications
- (m) **Donald W. Champion**Vice-President
  Administration
- (n) **K. Donald A. Morrison**Vice-President
  General Counsel and Secretary
- (o) **Jocelyne M. Côté-O'Hara** Vice-President Government Relations







British Columbia Telephone Company Ninety-Fifth Annual Report 1986

Incorporated by Special Act of the Parliament of Canada, April 12, 1916

Head Office 3777 Kingsway

Burnaby, B.C. V5H 3Z7

**Duplicate Annual Reports** 

Every effort has been made to eliminate duplications in our share-holders' mailing list. However, if you have more than one holding you will receive a separate report for each registration unless your shares are registered under exactly the same name.

**Annual Meeting** 

The Annual General Meeting of the Shareholders will be held on Thursday, March 19, 1987 at 10:00 a.m. in the Auditorium of the British Columbia Telephone Company Building, 3777 Kingsway, Burnaby, B.C., Canada.

Additional information or copies of the Annual Report may be obtained by writing to Investor Relations at the Head Office address above. Residents in the Vancouver area may also call 432-4410, while residents elsewhere in Canada may call free of charge 1-800-663-9405.

